



BROMLEY CIVIC CENTRE, STOCKWELL CLOSE, BROMLEY BRI 3UH

TELEPHONE: 020 8464 3333

CONTACT: Graham Walton  
[graham.walton@bromley.gov.uk](mailto:graham.walton@bromley.gov.uk)

DIRECT LINE: 020 8313 4595

FAX: 020 8290 0608

DATE: 31<sup>st</sup> October 2014

## CARE SERVICES PDS INFORMATION BRIEFING

**Meeting to be held on Tuesday 11 November 2014**

**This item will only be debated if a member of the Committee requests a discussion be held, in which case please inform the Clerk 24 hours in advance indicating the aspects of the information item you wish to discuss. In addition, questions on the briefing should also be sent to the Clerk at least 24 hours before the meeting.**

### QUESTIONS ON THE INFORMATION BRIEFING

- 1 ANNUAL CORPORATE PARENTING REPORT 2013/14 (Pages 3 - 8)**
- 2 ADULT SOCIAL CARE LOCAL ACCOUNT 2014 (Pages 9 - 28)**
- 3 CARE SERVICES PORTFOLIO PLAN PRIORITIES JUNE 2014 - MAY 2015 (Pages 29 - 58)**
- 4 HOUSING SERVICES 2014/15 PRIORITIES UPDATE (Pages 59 - 66)**
- 5 EDUCATION OUTCOMES FOR LOOKED AFTER CHILDREN (Pages 67 - 76)**

(Annex A to this report is a Part 2 (Exempt) matter)

Members and Co-opted Members have been provided with advanced copies of the Part 1 (Public) briefing via email. The Part 1 (Public) briefing is also available on the Council website at the following link:

<http://cds.bromley.gov.uk/ieListMeetings.aspx?CId=559&Year=0>

Printed copies of the briefing are available upon request by contacting Graham Walton on 020 8461 7743 or by e-mail at [graham.walton@bromley.gov.uk](mailto:graham.walton@bromley.gov.uk).

**Copies of the Part 1 (Public) documents referred to above can be obtained from <http://cds.bromley.gov.uk/>**

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## London Borough of Bromley

### PART 1 - PUBLIC

#### Briefing for Care Services Policy Development and Scrutiny Committee Tuesday 11 November 2014

### ANNUAL CORPORATE PARENTING 2013/14

Contact Officer: Kay Weiss, Assistant Director Safeguarding and Social Care  
E-mail: [kay.weiss@bromley.gov.uk](mailto:kay.weiss@bromley.gov.uk)

Ian Leadbetter, Head of Social Care, Care and Resources  
E-mail: [ian.leadbetter@bromley.gov.uk](mailto:ian.leadbetter@bromley.gov.uk)

Chief Officer: Executive Director of Education, Care & Health Services

#### 1. Summary

- 1.1 This report outlines the work of the Council as a corporate parent during 2013 – 2014. The term Corporate Parenting is used for the collective responsibility of the whole Council, elected Members, employees and partner agencies to ensure the best care and protection of children and young people looked after, as well as care leavers.
- 1.2 The report examines the ways in which the Council's role as corporate parent has been discharged, and includes a summary of the progress made in key areas of performance, significant developments in services for these children, as well as the work of the Executive Working Party for Safeguarding and Corporate Parenting.

#### 2. THE BRIEFING

##### 2.1 Placement Data

- 2.2 During 2013/14 the number of looked after children reduced slightly from the year end 2012/13 figure (by 9). However, throughout the 2013/14 year the number of new admissions was 175 compared to 142 in 2012/13 and the number of care leavers was 189 in 2013/14 compared to 144 in 2012/13. On the 31 March there were 268 looked after children, which represents 39 children per 10,000 of the under 18 population (compared to 40.3 per 10,000 in 2012/13), placed as follows:

	2013 - 14	2012 - 13
With foster carers	184 (68.7% )	(71.1%)
of these: in house carers	129 (69.7%)	(70.6%)
IFA	39 (21.1%)	(14.7%)
kinship carers	1 (9.2%)	(14.7%)
residential accommodation	34 (12.7%)	(16.2%)
placed with parents	5 (1.9%)	(1.4%)
placed for adoption	20 (7.5%)	(2.4%)
independent accommodation	2 (8.6%)	(7.6%)
other	1 (0.6)	(1.3%)

2.3 Compared with national figures Bromley has a smaller percentage of children placed with foster carers:

	Bromley	National
Fostered	68.7%	75%
(fostered by family & friends)	9.2%	11%

2.4 However, in comparison, Bromley performs equally or better than the national average in other placements types:

	Bromley	National
Residential	12.7%	12%
Placed with parents*	1.9%	5%
Placed for adoption	7.5%	5%
Independent accommodation**	8.6%	3%

\* the lower % is better

\*\* the higher % is better

2.5 There were two areas of significant improvement during 2013/14, firstly the reduction in the number of children and young people placed in residential accommodation and secondly the number of children in pre-adoptive placements.

2.6 The number of children made subject to a Special Guardianship Order during 2013 /14 was 38. This compares to 10 in 2012 /13. The number of children being considered for adoption as a permanency plan reduced during 2013 /14 as a direct result of two (significant) Court of Appeal Judgments which stated that adoption should only be considered where there were absolutely no other alternative available. It was suggested that where there was a possibility that the child would continue to benefit from contact, albeit with the child living away, from birth parents that extended family placements secured through the use of Special Guardianship Orders or long term fostering arrangements should be used in preference to adoption placements. Therefore, whilst adoption performance has continued to improve the number of children who may previously have been adopted has reduced.

2.7 It should be noted that unlike the majority of adoption placements which have no ongoing cost to the local authority, special guardianship arrangements do have a cost, often at the same rate of ongoing fostering arrangements. We have seen a 228% rise in SGO expenditure since 2011/12 to the end of March 2014 (£148,999.60 in 2011/12 to £488,437.76 in 2013/14).

## 2.8 Performance

2.9 Several key performance indicators continued to improve during 2013/14: (2012/13 figures in brackets)

- % of children with 3 or more placements in the year reduced to 7.8% (13.4%)
- % of children achieving 5 A\* - C GCSE's, including English and Maths – 16% (11%)
- % of reviews held on time – 96.8% (95.8%)
- % of children looked after for more than 2 years in stable placements – 70.1% (70%)
- % of care leavers aged 19 who are EET – 54.6% (46.7%)
- % of children who has an annual health check and dental check – 86.3% (84.9%)
- % of children participating in their review – 98.8% (95.8%)

2.10 Other key performance indicators dipped slightly from 2012/13 (with the England average for comparison)

- % of LAC placed more than 20 miles from home – 13.6% (11.7%) (England 12%)
- % of 19 year olds in suitable accommodation – 85.5% (86.7) (England 88%)

2.11 There were two areas of performance that were of concern, the % of children leaving care who were adopted – 8.3% (12.7%) (England 13%) and the % of children missing 25 days or more of school –

16.9% (7.7%). The drop of performance for both of these areas has been investigated and strategies put in place to improve performance in 2014/15.

#### 2.12 Key Developments in 2013/14

2.13 The service recruited 11 new foster carers in 2013/14, which were a combination of mainstream, respite and kinship carers. This figure was disappointing particularly as 23 carers resigned or retired during the same period. A review of our recruitment activity was undertaken and a strategy developed to support recruitment in 2014/15. During the summer of 2013, a new two part foster carer assessment was introduced, whereby both part one and two of assessment process had to be completed within eight months.

2.14 In contrast, we recruitment 17 new adoptive units during 2013/14, an increase of one unit from the previous years. At the 31 March we had 20 children in a pre-adoptive placement, which is likely to lead to at least 20 new adoption Orders being made during 2014/15. A new two part assessment process was introduced as part of the adoption reform agenda. This was designed to speed up the recruitment of adoptive families meaning that children waited less time to be matched to a family. The average time from a child being taken into care and being placed with its adoptive family reduced from 749 days in 2012/13 to 612 days in 2013/14.

2.15 Bromley was part of a pilot introduced to ensure that, wherever possible, care proceedings were concluded within 26 weeks. The pilot was designed to test out whether this would be achieved prior changes in legislation that introduced in the Children and Families Act 2014 which was enacted on the 13 march 2014. As part of the pilot the local authority saw a significant rise in the number of assessments being completed with connected person carers (previously known as kinship carers). As reported in 2.6 the number of children being placed with extended family members increased significantly during 2013/14. All of these arrangements required that a robust assessment of the 'connected person's' ability to care for the child was undertaken and presented to Court. This additional activity necessitated resources being diverted from both the fostering team budget and use of the adoption reform grant. Moving forward, it is now a statutory requirement that all care proceedings are completed within 26 weeks, unless to do so would be detrimental to the needs of the child.

2.16 In July 2013 the Court of Appeal ruled that it was unlawful to have any pay differential between mainstream and connected person foster care. Our foster carer allowance policy was updated to reflect the changes in legislation.

2.17 During 2013/14 the Government announced its intention to introduce into legislation a requirement for all local authorities to have a policy that supported young people remaining with their foster carers post 18. This is an acknowledgment that for some young people who are settled with their foster carers it is often extremely disruptive and potentially distressing for them to have to move on from a placement in which they are supported to facing independence when they are not ready for this transition. The policy change is also designed to ensure that those foster carers who wish to offer a young person a placement post 18 are not financially disadvantaged through the loss of their fostering allowance.

#### 2.18 Executive Working Party

2.19 The Executive Working Party for Safeguarding and Corporate Parenting meets each term and its main function is to oversee the Corporate Parenting Strategy to ensure outcomes fulfil the Council's responsibilities towards Looked After Children.

2.20 The Executive Working Party met in May and September 2013 and January 2014. An integral part of the meeting is for the living in care council representatives to raise issues with Members and to discuss their contribution to the development or review of services.

## 2.21 Corporate Parenting Strategy Group

2.22 The Corporate Parenting Strategy Group is chaired by the Assistant Director – Children’s Social Care. Other members of the Strategy Group are represented by lead professionals from agencies within Bromley and their partners. During 2013/14 the group reviewed its strategic priorities for 2014 – 16, building upon the successes to date and areas for further work.

2.23 The priorities are:

- Securing permanency for looked after children at the earliest opportunity
- Improve placement stability and the number of moves children and young people experience
- Improve the involvement of children and young people in shaping services that positively enhance their care plans to improve their life chances
- Develop commissioning arrangements to promote good outcomes and achieve best value
- Improve education outcomes and ensure that young people have access to education, employment or training post statutory education
- Celebrate and value our looked after children’s achievements, to build self confidence and esteem
- Ensure that children and young people have timely access to a range of appropriate services that support their health needs, including emotional and mental health needs
- Enhance elected Member and officer involvement in delivering the strategic priorities

2.24 The Corporate Parenting Strategy Group will ensure that the roles, function and contributions of individual stakeholders are widely understood to deliver the strategy

The principle objectives of the group are:

- To develop and promote a range of resources and opportunities available from or wealth of community networks to promote and develop our looked after children and care leavers;
- To develop and monitor a comprehensive work programme to develop practice and take forward service development to promote the outcomes and opportunities for our looked after children and care leavers;
- To develop a corporate parenting training programme for Elected Members to understand and develop their roles and responsibilities as corporate parents;
- To collate emerging issues and feedback to relevant management teams to support service development

## 2.25 The Living in Care Council (LinCC)

2.26 Officers continued to support members of the living in care council (LinCC) to both increase their membership and to deliver on a range of projects. LinCC had a productive year including the design of looked after guides for primary and secondary aged children, the development of a website for all looked after children and contribution to a recruitment DVD.

2.27 LinCC members (and some non-LinCC members) undertook training to participate in the recruitment and selection of staff and participated in a number of interviews for social workers and managers.

## 2.28 Conclusion

2.29 Improvements have been made in 2013/14 in the quality of care looked after children experience and their outcomes. However, much remains to be done. The biggest challenge remains narrowing the gap in outcomes between looked after children and their peers – in educational attainment and

achievement, including accessing higher education, in health, and in making a positive transition to adulthood. Our corporate parenting strategy 2014 – 2016 identifies the key strategic priorities for helping us ensure that these challenges are addressed collectively with our partners and stakeholders.

- 2.30 The annual corporate parenting report provides a snapshot of the achievements and areas where performance has fallen short of expectation during 2013/14. This report is supplemented throughout the year by more in-depth reports that highlight performance in individual service areas. These include the annual reports of the fostering and adoption agencies, educational outcomes for looked after children, the annual IRO report and the annual safeguarding children board report.

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**London Borough of Bromley**

**PART 1 - PUBLIC**

**Briefing for Care Services  
Policy Development and Scrutiny Committee  
11 November 2014**

**Local Account 2013/14**

Contact Officer: Angela Buchanan, Performance and Business Planning Manager  
Tel: 020 8313 4199 E-mail: [angela.buchanan@bromley.gov.uk](mailto:angela.buchanan@bromley.gov.uk)

Chief Officer: Terry Parkin, Executive Director, Education, Care and Health  
Tel: 020 8313 4060 E-mail: [terry.parkin@bromley.gov.uk](mailto:terry.parkin@bromley.gov.uk)

**1. Summary**

1.1 This report provides Members with the Adult Social Care Local Account for 2013/14 (Appendix 1). This fourth Local Account outlines how Bromley is supporting an improved quality of life for people with social care needs.

**2. THE BRIEFING**

2.1 The way in which councils are assessed has changed, and from 2010/11 onwards, the Care Quality Commission (CQC) no longer undertakes a formal assessment and annual performance rating process. The new approach saw the Department of Health (DH) recommending that all local authorities' Adult Social Care directorates publish an annual Local Account (Annual Report). This is a non-statutory self-assessment reflecting performance in Adult Social Care and is the way in which progress can be communicated to the wider community, giving residents an opportunity to read about how the local authority's adult social care performed locally against key outcomes. We have taken the opportunity to include our housing services and public health in our account.

2.2 The work outlined in this report has supported people to have choice and control, and to maximise their wellbeing and independence in their local community.

2.3 The Bromley Annual Report has recognised a significant range of strengths across all service areas in 2013/14 supporting the department's continuation of improved performance including:-

- Supported 82% of our service users aged 65+ discharged from hospital with a reablement/rehabilitation package to remain in their own home 91 days after discharge.
- Piloted 24 hour and home blood pressure monitoring to diagnose hypertension in 21 practices.

- In June 2013 the Cray Valley community programme on the Bromley Mylife website was developed to present key information and advice by key organisations and community leaders in the Cray Valley community. This has led to the development of a community programme for The Willows (Chislehurst and Mottingham).
- Homelessness was prevented for 2,007 households through either in depth casework assistance or securing alternative private sector housing.
- The enhanced incentive scheme accessed an additional 132 units of long-term accommodation.
- 38 social housing tenancies were recovered through the social housing fraud initiative.
- 151 new build affordable housing units were completed.
- The travel training programme formally commenced in 2013 to support 33 young disabled adults to travel independently.
- In its role as the independent champion for Health and Social Care, Healthwatch Bromley (established in April 2013) consulted with residents of Bromley as part of the Care Quality Commission inspection of the Princess Royal University Hospital during December 2013.

2.4 There are also areas for development which are reflected in the 2014/15 Care Services Portfolio Plan:-

- Enhancing the service user offer to provide more choice and control.
- Market testing service models to open up opportunities and establish who is best placed to deliver services.
- Strengthening the Quality Assurance and Contract Monitoring process through partnership working with the Clinical Commissioning Group.
- Focussing on homelessness prevention by working in partnership and making the best use of affordable housing.

2.5 A full report on progress against the actions contained within the Care Services Portfolio Plan can be found on this agenda under information briefing item 'Care Services Portfolio Plan update 2014/15'.



# Adult Social Care, Housing Services and Public Health

## FINAL Local Account 2013/14

Encouraging  
high  
aspirations

Promoting  
healthy lives

Protecting the  
most  
vulnerable

Maximising  
independence

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# Supporting Independence in Bromley

## Introduction

Welcome to the fourth edition of Bromley Council's 'Local Account' of Adult Social Care, Housing Services and Public Health. This report outlines how Bromley is supporting an improved quality of life for people with social care needs, reflecting the new vision for adult social care services as defined by the Care Act 2014. The Act proposed fundamental reforms to how the law on adult social care will work, prioritising wellbeing, highlighting the importance of prevention and postponement of the need of basic care and support, and putting people in control of their care and support, all of which are in line with the Council's Building a Better Bromley aim of 'Supporting Independence'.

Bromley currently supports over 7,000 people with care needs, most of them in their own home and wherever possible, we want people in the community to have an overview of the decisions that affect their lives which means:

- ◆ a focus on local accountability to residents, not to regulators and national bodies;
- ◆ a responsibility for the social care sector to lead its own improvement supported, but not directed by, national bodies.

In 2013/14 Bromley Council continued to work with its health partners through the Health and Wellbeing Board to ensure the smooth integration of health and social care. The work of the Board underpins the duty placed on local authorities by the Care Act 2014 to ensure the availability of information and advice services for all people in its area. ['MyLife', Bromley's social care website](#), is an important resource which provides information and advice should someone need support, enabling them to retain their independence. The information is accessible 24 hours a day, 7 days a week and can be seen from wherever you are in the world.

Increasing demand, greater numbers of self funders and personal budget holders, and restrictions in state funding will mean significant change to the care market. In line with the Care Act 2014, local authorities will have a clear role in facilitating and shaping their market for adult care and support as a whole, so that it meets the needs of all people in their area who need support, whether arranged or funded by the state, by the individual themselves, or in other ways. To achieve this shift, Local Authorities will need to develop the role of market facilitator and Bromley will enter into consultation with providers and service users around our Market Position Statement.

Whilst our Commissioning division has continued to drive down the cost of placements, and the full integration of Public Health into the directorate has allowed some rationalization of spend, we continue to see more and more complex presentations to adult social care, together with the most significant pressures ever experienced by our Operational Housing team. Against this backdrop of a challenging year, with pressures continuing into 2014/15, we continue to deliver the "Building a Better Bromley" overarching corporate operating principles where *"residents expect to manage their own lives with the minimum of interference from the Council and when they need the Council's support they expect that it will be provided efficiently, represent value for money and free from unnecessary bureaucracy and delays"*, with the Adult Social Care and Housing offering aligned to the overarching corporate operating principles of supporting independence and offering value for money.

Terry Parkin  
Executive Director, Education, Care and Health Services

## Key Priorities for 2013/14

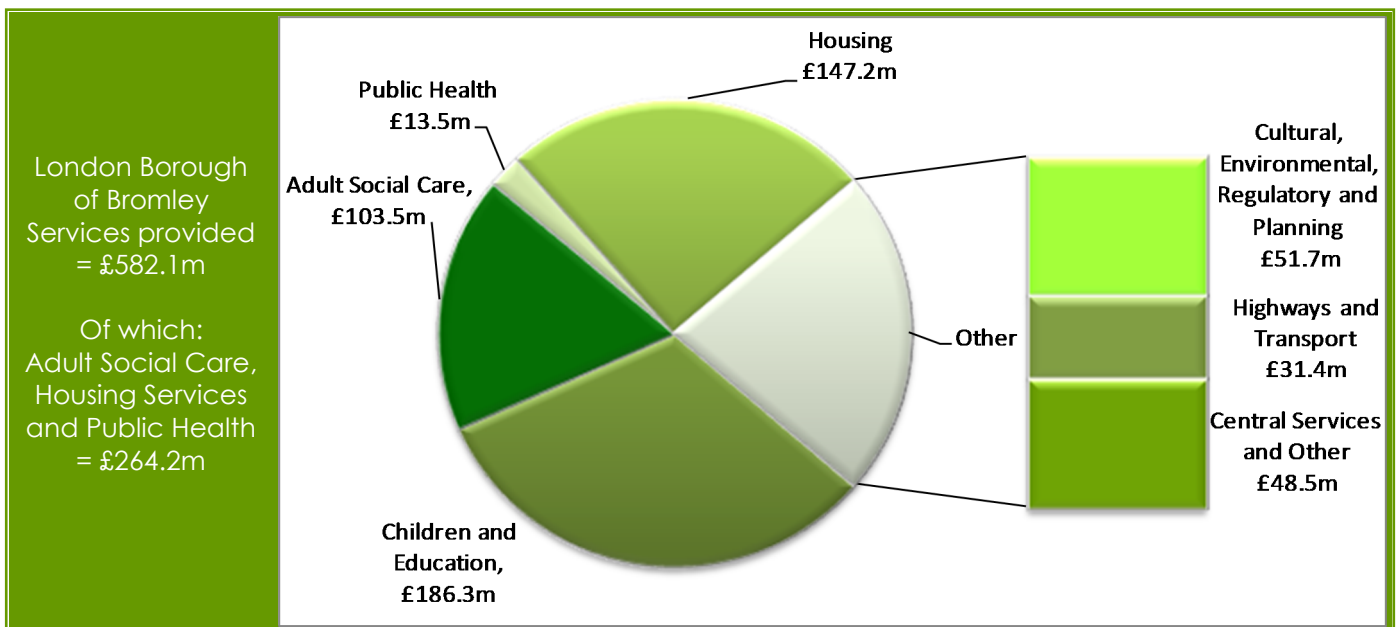
The departmental Portfolio Plan for 2013/14 focused on 'supporting improved quality of life through encouraging high aspirations, maximising independence, promoting healthy lives and protecting the most vulnerable'.

The four Care Services Priority Outcomes were:

- ◆ ensuring the **health and wellbeing** and enhancing quality of life for adults and older people with care and support needs;
- ◆ maximising **independence** and reducing the need for care and support;
- ◆ ensuring that people have a **positive experience** of care and support;
- ◆ ensuring adults and older people whose circumstances make them vulnerable are **safe and protected** for avoidable harm.

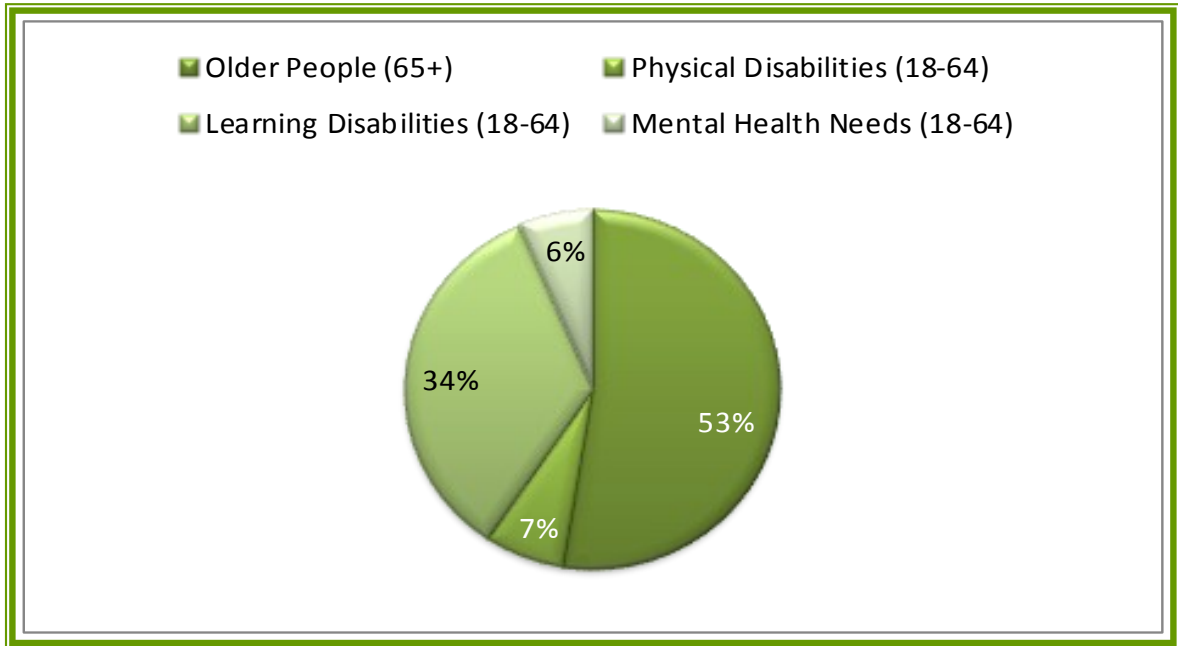
The 2013/14 Portfolio Plan full year update can be found at

<http://cde.bromley.gov.uk/documents/s50017287/Enc.%201%20for%20Care%20Services%20Portfolio%20Plan%20Mid%20Year%20Update.pdf>

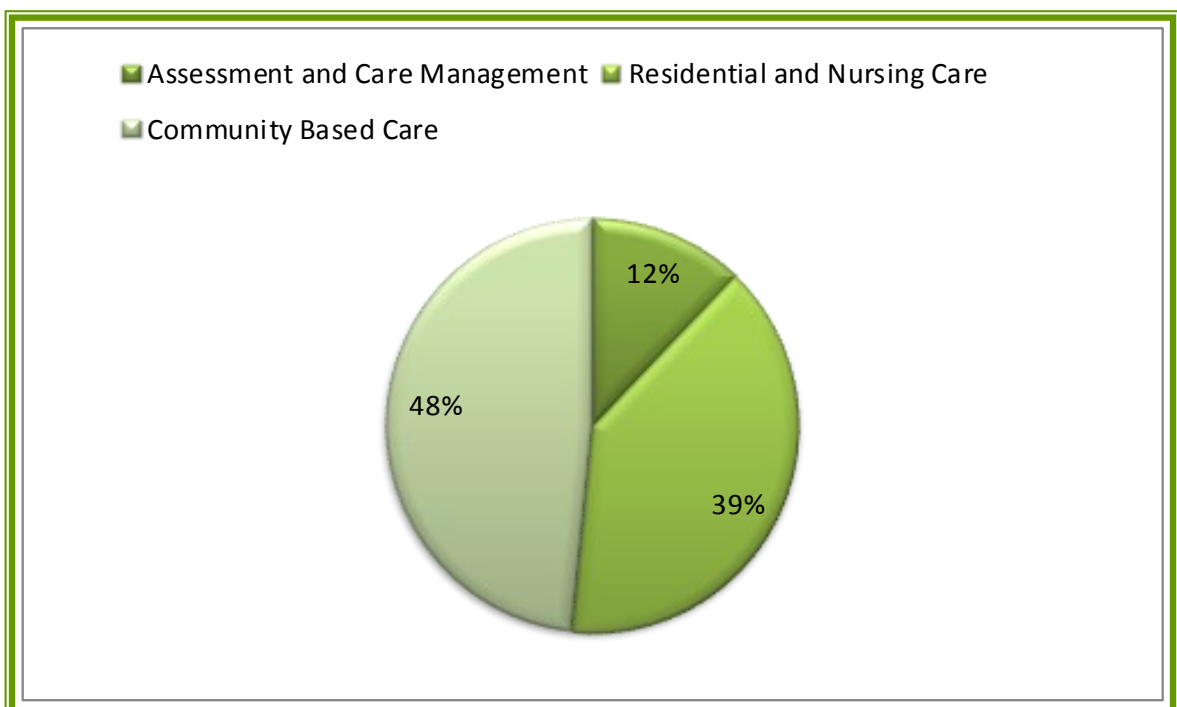


## Service Provision and Spend

During 2013/14, just over half of Adult Social Care Gross Expenditure was on services for older people ...



...and just under half was spent on community based care





## Key Facts

The borough's population in the 2011 Census was 309,400 (2001 Census 295,000).

The borough has experienced an increase in birth rates, with 20,095 0-4 year olds recorded in the 2011 census, an increase of 1,414 on the 2001 census. Bromley has experienced a significant increase in volumes of children with Special Educational Needs and Disabilities (SEND), which may involve the young people being transitioned into adult services.

Estimates of increases in the Bromley population given below are from the Projecting Adult Needs and Service Information System and Projecting Older People Population Information System extracted on 1 April 2014.

- ◆ **Adults with a Learning Disability** — 7% increase in the total population of adults aged 18 to 64 with a learning disability, between 2014 and 2020. Based on current data 305 young people will transition to adult services over the next 10 years.
- ◆ **Older People** — 7% increase in the total population of people aged 65 and over between 2014 and 2020.
- ◆ **Older People with Dementia** — 12% increase in the population of older people with dementia between 2014 and 2020. Although the Council provides services to only a relatively small number of people with dementia, the expected significant increase in the population will have a direct impact on the number of older people eligible to receive support from the department.
- ◆ **Mental Health** — Mental Health/ psychological symptoms are common in the adult population affecting up to 1 in 3 people. Applied to Bromley, this would mean that 64,000 people are suffering from one of these symptoms at any one time. About half of those with symptoms, 1 in 60, will suffer from a recognised mental health problem including depression, phobias, obsessive

compulsive disorder, panic disorder, generalised anxiety disorder and mixed anxiety and depressive disorder. In Bromley, this would equate to approx 32,000 people, of whom about 4,000 will be known to secondary care services such as Oxleas Foundation Mental Health Trust.

- ◆ **Housing** — The total number of households on the Housing Register is 3,052. Significant work has been undertaken to progress the level of homelessness prevention work. However, the continuing high volume of statutory homelessness and emerging impact of the latest tranche of welfare reform, together with the shortage of affordable accommodation supply and rising costs of accommodation, have impacted significantly on the number of households in temporary accommodation exacerbating budgetary pressures. The new allocations scheme continues to include about 29% of those households applying to register with 4,622 new applications received during 2013/14.
- ◆ **Health** — The key causes of death in Bromley remain circulatory disease, cancer and respiratory disease, with smoking being a major risk factor in all three. The prevalence of heart disease has been stable over the last four years and mortality rates continue to decrease. The number of people with diabetes has increased over time. In 2012/13 there were 13,681 people on the diabetes register, as compared with 8,861 in 2003/04. This reflects a significant rise in prevalence over the last 8 years from 2.73% to 5.20%. This rise has particular significance as diabetes is classed as a vascular disease which is often a precursor to heart disease or stroke. However, despite this rise in the incidence of recorded diabetes, it is estimated that there are a further 4,292 adults with undiagnosed diabetes.



## Adult Social Care and Health—Achievements

### Supporting Independence

In 2013/14 we continued to work closely with our partners to support residents of the borough to manage their own lives with the minimum of interference from the Council, and when they needed the Council's support it was provided efficiently, representing value for money, and free from unnecessary bureaucracy and delays. These can be summarised as follows:

- ◆ Successfully prevented or relieved homelessness for over 75% of the 2,489 applicants approaching the service through either in-depth homelessness prevention casework assistance or access to alternative private sector housing solutions.
- ◆ Achieved 438 enrolments on 51 courses designed to help support local people back into employment in the current academic year.
- ◆ Supported over 20 students to become independent travellers opening up opportunities to participate in further and higher education, work experience/employment opportunities.
- ◆ Supported 82% of our service users aged 65+ discharged from hospital with a reablement/rehabilitation package to remain in their own home 91 days after discharge.
- ◆ In partnership with Vibrance, developed individual support plans for 50 service users who would ordinarily have been referred directly to a day centre.



- ◆ A Carers' Survey was undertaken in Autumn 2013, reaching 1,400 known carers. The results from this were used to inform the Adult Stakeholder Conference held in November 2013 and the Joint Strategic Needs Assessment (JSNA). A full copy of the Carers' Survey can be found at: <http://www.bromleypartnerships.org/documents/Report%20of%20Carers%20Survey%202013.pdf>
- ◆ Hosted the first Adult Stakeholder Conference bringing together 124 delegates including service users and carers and representatives of the voluntary sector, community groups, providers, health and social care professionals.
- ◆ Re-established the Carers Forum, in partnership with Carers Bromley.
- ◆ Established Healthwatch in April 2013, with the Chair appointed in July 2013; in its role as the independent champion for Health and Social Care, Healthwatch Bromley consulted with residents of Bromley as part of the Care Quality Commission inspection of the Princess Royal University Hospital during December 2013.
- ◆ Achieved 92.6% of assessments being completed with 28 days of the first contact.
- ◆ Completed 55 Education, Health and Care (EHC) plans for young people moving from school to further education to support them in preparing for adult life.



## Healthy Bromley

With health providers we focused on areas identified within the Health and Wellbeing strategy to improve health and deliver public health outcomes. We have worked to integrate health priorities in all our Building a Better Bromley priorities and ensure effective community engagement through Bromley Healthwatch, to help shape health and social care services.

- ◆ Piloted 24 hour and home blood pressure monitoring to diagnose hypertension in 21 practices with evaluation and learning shared across the borough.
- ◆ Secured funding for a Prevention of Diabetes project, which is in progress with an audit commenced to identify and manage those at high risk.
- ◆ The Bromley Working for Wellbeing Service for people with mild to moderate anxiety and depression identified as a service with very good recovery rates compared to other areas in London and England.
- ◆ Body Mass Index (BMI) recording has increased from 29% in 2009 to 55% in 2013 with the Tier 2 service recommissioned and capacity increased.
- ◆ Continued working with Proactive Bromley to increase physical activity participation.
- ◆ Ensured health priorities were fully embedded into the Care Services Portfolio Plan for 2013/14.



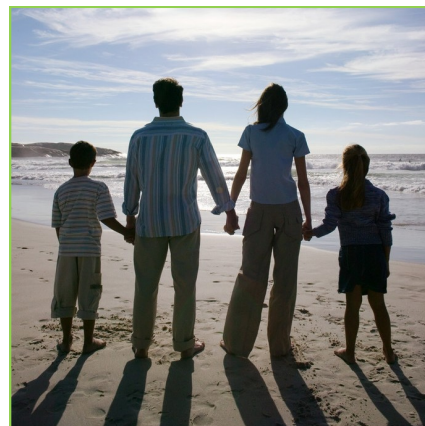
## Bromley Approach to Tackling Troubled Families

The Tackling Troubled Families Project is a Government initiative focusing on local authorities supporting households who:

- ◆ Are involved in crime and anti-social behaviour (ASB)
- ◆ Have children not in school, training or employment
- ◆ Have an adult on out of work benefits
- ◆ Cause high cost to the public purse

In 2013/14 the first stage of the project has enabled the following:

- ◆ Two parents to secure paid employment.
- ◆ A parent to set up their own business through a referral to the Mottingham Community Resource Centre.
- ◆ A parent to attend the Bromley Drug and Alcohol Service (BDAS) resulting in no drug use for two months, a calmer living environment, and routines in place for the children. The parent is engaging with the school to improve the academic achievement of the children.
- ◆ A parent (who was struggling to care for three young children) to support the family and is no longer accessing services.
- ◆ A parent to attend Stepping Stones (Community Mental Health Services run by Oxleas NHS Trust) and build self-esteem and confidence. This, coupled with emotional and practical support has enabled the parent to put boundaries in place for the family.



### Cray Valley Community Programme

The development of the Cray Valley community programme commenced in June 2013 in partnership with the Environment and Community Services Department. The co-ordinated community and locality focused development programme aims to improve the lives of residents in the Cray Valley East ward through the provision of information, advice and guidance. The Bromley MyLife website has been developed to present key information and advice provided by a range of key organisations and community leaders in the Cray Valley community.

<http://bromley.mylifeportal.co.uk/cray-valley.aspx>

### The Willows (Chislehurst and Mottingham)

Following the success of the Cray Valley community programme on Bromley MyLife, a site is being developed for The Willows Clinic in Chislehurst. The Willows runs an integrated community team which brings together nurses and therapists into a single team, who work with the local GPs to give people the care they need. The aim of The Willows programme is to bring together all available resources in the area in order to improve care and day-to-day living of residents.

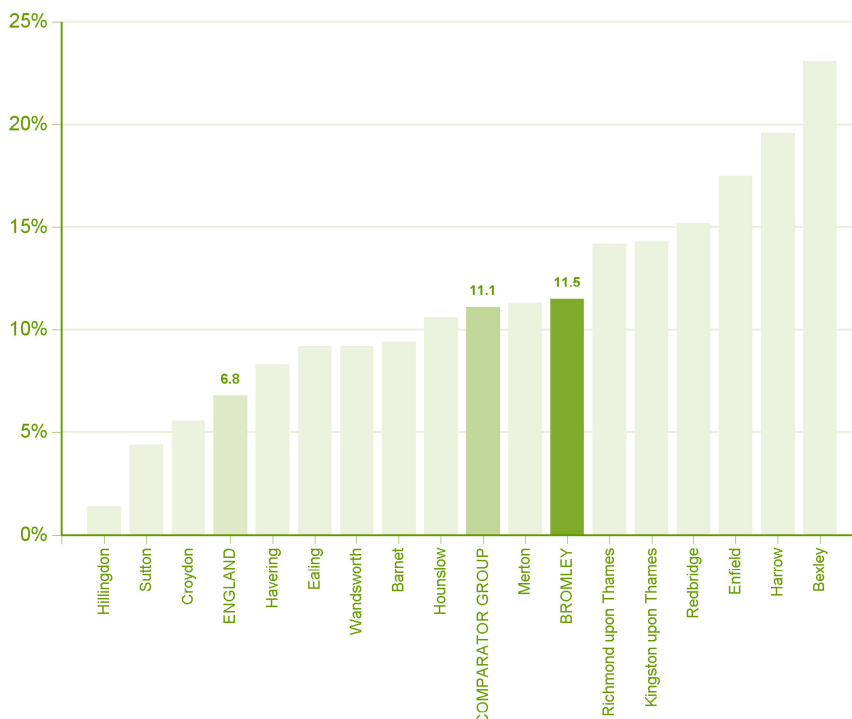
### Travel Training Programme

The travel training programme formally commenced in the 2013 academic year to support young disabled adults to travel independently.

The 33 students who have successfully completed their travel training programme will no longer be reliant on Council funded transport assistance. The development of this key life skill will provide intangible benefits that greatly enhance their independence and their ability to access higher education, employment and other opportunities in their adult life.



This Authority Compared to its CIPFA Comparator Group



**The National Adult Social Care Outcomes Framework shows the number of adults with a learning disability in paid employment, expressed as a percentage, 2013/14.**

***'There is a strong link between employment and enhanced quality of life, including evidenced benefits for health and wellbeing and financial benefits'***

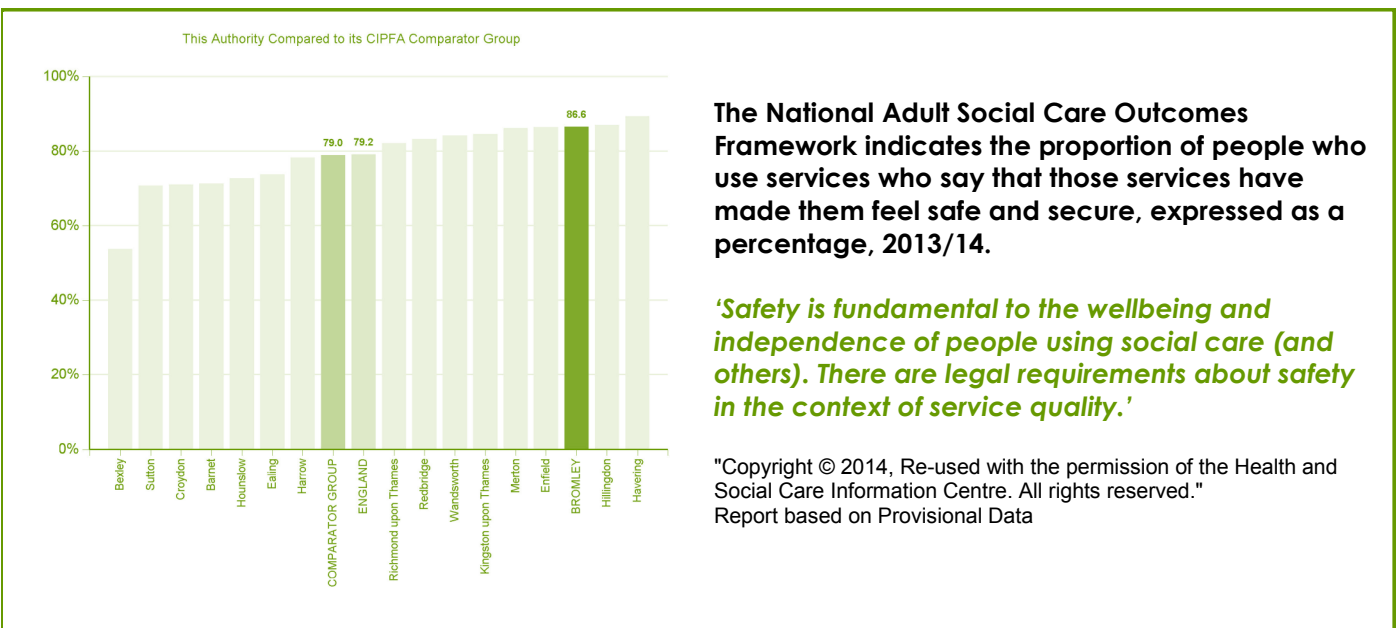
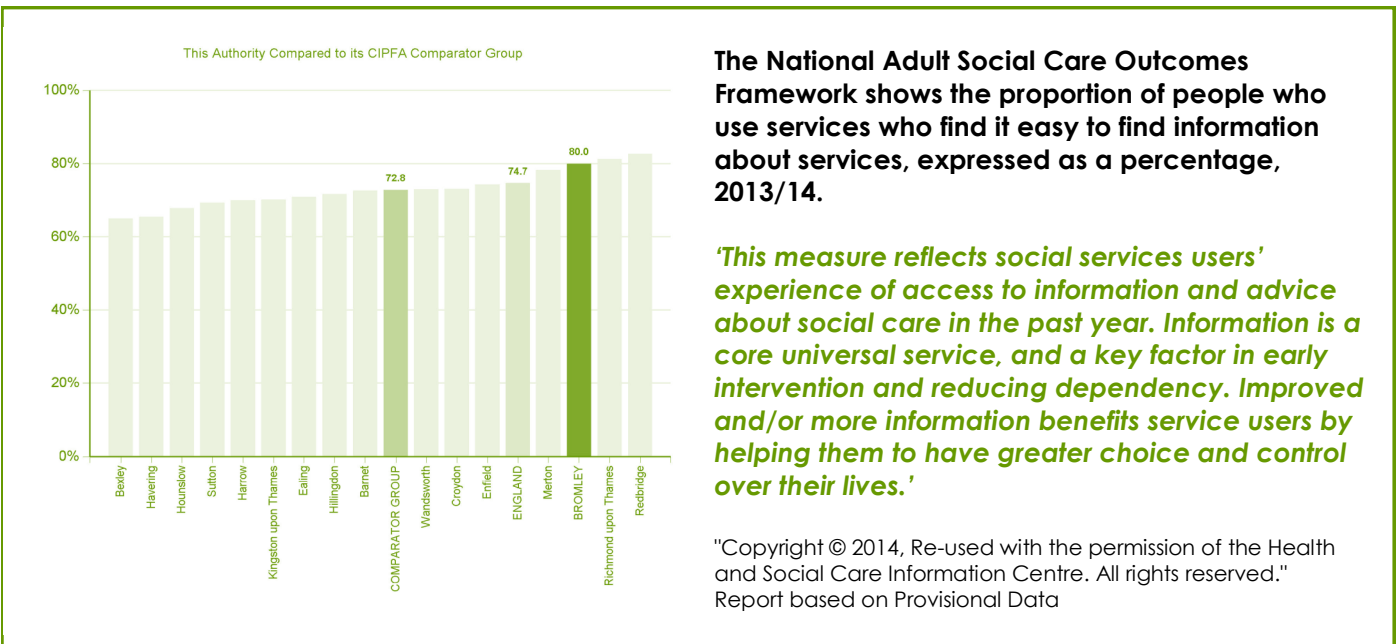
"Copyright © 2014, Re-used with the permission of the Health and Social Care Information Centre. All rights reserved." Report based on Provisional Data

## Adult Social Care Survey

The Council has recently consulted with over 730 adults who have used, or are using, social care and support services during the last 12 months. Some of the key headlines from the provisional data suggest that:

- ◆ almost 9 in 10 of the people who responded (88%) are satisfied with the care and support services that they have received - with 1 in 5 people (20%) stating that they were extremely satisfied.
- ◆ 6 in 10 people (61%) stated that they felt that their life was 'good' or better; however, 6% stated that their life was 'bad' or worse.
- ◆ 92% of people who responded stated that the care and support services they receive help them to have a better quality of life.
- ◆ just over 1 in 4 people (27%) stated that they have as much control over their daily life as they want.

A full report of the analysis from the survey will be published during the Autumn.





### Giving service users a strong, more effective voice

September 2013 saw the launch of a new framework for how the Education, Care and Health Services Department engaged with service users and key partner agencies. This followed a review of the partnership arrangements in place across the borough for education and care services (commissioned in June 2012) to ensure that the services were fit for purpose, had an outcome focus, provided best value for money, removed duplication, and strengthened the voice of service users.

The recommendations, which were implemented from 1 September 2013, were developed in line with the new arrangements for the Health and Wellbeing Board, and the implementation, development and review of the borough's joint Health and Wellbeing Strategy for 2012 to 2015.

The structure of the new arrangements include four key 'elements':

- ⇒ Stakeholder engagement conferences
- ⇒ A virtual service user panel
- ⇒ Task and Finish project groups
- ⇒ Service user and carer engagement bodies

These were supported by a number of other arrangements including: the Bromley Safeguarding Adults Board, the Bromley Safeguarding Children Board, Healthwatch Bromley, other service user led bodies, provider forums, and the Voluntary Sector Strategic Network.

### Engaging effectively with our key partners

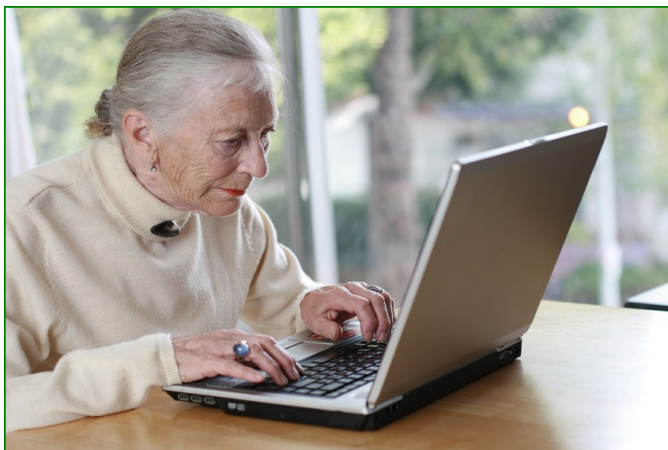
In Autumn 2013 the department hosted key conferences and events which gave us an opportunity to engage directly with our key partners, service users and carers to help shape our key business planning and priority setting:

- ⇒ Bromley Safeguarding Adults Board Annual Conference (5 November 2013)
- ⇒ Adult Services Stakeholder Conference (19 November 2013)

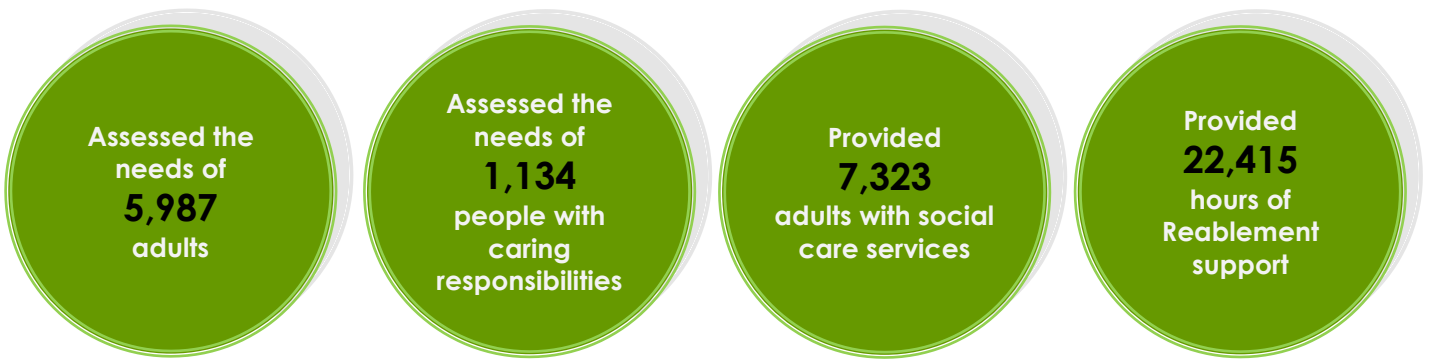
### The Proactive Management of Integrated Services (ProMISE) Programme

The aim of the ProMISE programme is to ensure that older people, particularly those with a complex or long term condition, are managed within a system that identifies and responds to their individual needs, supported by a framework of integrated services that work together to better anticipate people's needs and to keep them out of hospital whenever possible. Part of this will include the reorganisation of community services around local populations and their General Practices to improve communications between health and social care professionals.

In Bromley, this is in line with our Building a Better Bromley priority of 'Supporting Independence' and the new 'Healthy Bromley' aim. Bromley has a higher than average ageing population in the borough with more than 50,000 people over the age of 65, many with complex long term health conditions. Work is already under way involving the Education, Care and Health Services department and the Bromley Clinical Commissioning Group looking at how we can jointly commission health and social care to prevent the need for bed-based care or emergency admissions to hospital.



During 2013/14, adult social care services.....



**Older People**

- 3,709** received community based services with the largest proportion supported by Homecare
- 240** chose to manage their support package through a direct payment
- 332** received residential care at an average placement cost of £31k per annum, of which 192 have dementia or other mental health issues. 121 of the placements were made this year
- 258** received nursing care at an average placement cost of £34k per annum, of which 111 have dementia or other mental health issues. 127 of the placements were made this year

**Mental Health**

- 1,103** received community based services.
- 63** received residential care with 19 new placements made this year.

**Adults with a Physical Disability**

- 558** received community based services with 134 choosing to manage their support package through a direct payment
- 27** received residential care, with 5 new placements made this year
- 16** received nursing care, with 3 new placements made this year

**Adults with a Learning Disability**

- 782** received community based services with 97 choosing to manage their support package through a direct payment
- 141** received residential care, with 10 new placements made this year
- 10** received nursing care, with 0 new placements made this year

Due to the number of adults who contact or receive social care services in the borough with a range of complex needs, we do sometimes receive complaints. The main area of concern highlighted by those who complained was about delays in service. Of the 60 complaints upheld, a number were about unacceptable telephone waiting times and delays in approvals for funding.



## Quality Assurance and Safeguarding — Our Achievements

The Bromley Safeguarding Adults Board is in the final year of its Strategic Plan for 2011-2014 (<http://www.bromley.gov.uk/downloads/file/367/prevention>) and, as such, has gone some considerable way to achieving its aims to safeguard the welfare of adults at risk through community engagement.

### The Board's.....

- ⇒ work is publicised through its regular newsletter:  
[http://www.bromley.gov.uk/downloads/file/1976/bsab\\_newsletter\\_summer\\_2014](http://www.bromley.gov.uk/downloads/file/1976/bsab_newsletter_summer_2014)
- ⇒ communication strategy provides overall responsibilities and objectives to reach its target market;
- ⇒ information factsheets for service users and their families have been developed to inform them what to expect from a safeguarding investigation.



- ◆ At the **Adult Stakeholders' Conference** in November 2013, safeguarding professionals and Healthwatch facilitated a workshop on 'intentional and unintentional harm'. The theme was explored with 37 carers, raising awareness about types of abuse and the process of investigations. This was an important opportunity to meet with carers and raise awareness that abuse in Bromley was most likely to occur in a service user's home.
- ◆ The 2013 **Annual Safeguarding Conference** was a resounding success with 122 delegates attending. Speakers addressed the conference on a number of key issues including: statutory reform, the Care and Support Bill, the Francis report on the CQC's role in regulating health services, prevention in care homes, corporate neglect and abuse, legal possibilities in challenging financial abuse and the use of civil law. The outcome of the conference is improved understanding and continual professional development of those working in this field.
- ◆ Following a serious case review, a total of 262 staff were trained to improve interagency knowledge of hoarding through partnership workshops, the outcome of which was improved skills and knowledge of professionals supporting people with complex needs.
- ◆ All crime is unacceptable but offences that are driven by hostility or hatred based on personal characteristics set a particular challenge. The Metropolitan Police Service lead on this initiative and held a conference in Bromley in 2014, which included interactive intense training sessions for the safer neighbourhood teams, safer transport teams and school liaison officers to highlight the issues of disability hate crimes within the borough and improve outcomes for victims of crime.



## Training

- ◆ In total 630 training places were commissioned of which 516 staff across the multi-agency partnership received classroom-based adult safeguarding, Mental Capacity Act and Deprivation of Liberty Safeguards training. *Health Care Investigation Skills* training was held to improve the quality of health investigations by provider managers.
- ◆ The objectives for the Training Strategy for 2014-15 seek to better evaluate the impact of training on staff and to what extent the worker has demonstrated the transfer of learning into improved safeguarding practice.
- ◆ A further priority for 2014/15 is to provide refresher training to GP practices on their role within the adult safeguarding process, the Mental Capacity Act 2005, Deprivation of Liberty Safeguards and pathway for people who hoard whose living conditions require intervention by London Borough of Bromley Environmental Services, under the Public Health Act 1936.
- ◆ Publicising the Home Fire Safety Initiative has been driven by the London Fire Brigade (LFB) to maintain referrals from partner agencies, and they held a workshop on the 30 October 2013. The initiative targets vulnerable adults accessing expert advice and support from the fire service to prevent and reduce risk from hazards. A total of 81 people were able to access this service.



### Work planned in 2014/15:

- Safeguarding Adults Prevention Strategy for 2015-18 to be published.
- The Quality Assurance Team will be working in partnership with adult social care in LBB and Oxleas Trust to review and align processes in line with the Care Act 2014 prior to its implementation.



► **Adult Social Care and Housing Compliments**

The Department received 27 compliments for adult social care and 21 for housing.

**Adult Social Care and Housing**

*"I just wanted to take a moment to thank you for swiftly sorting out our housing application; it has meant the world to my family. Your communication with me throughout the entire process has also meant a lot."*

*"I just want to say thank you for all your help. You are the first person in over 2 years that has listened to me and took this problem seriously."*

*"I am extremely grateful for the help and support, both financial and practical, that you provided to help me cope with my husband's illness."*



*"Thank you so much for all your help! I've heard so many negative reports about housing but so far you have been really helpful and supportive."*

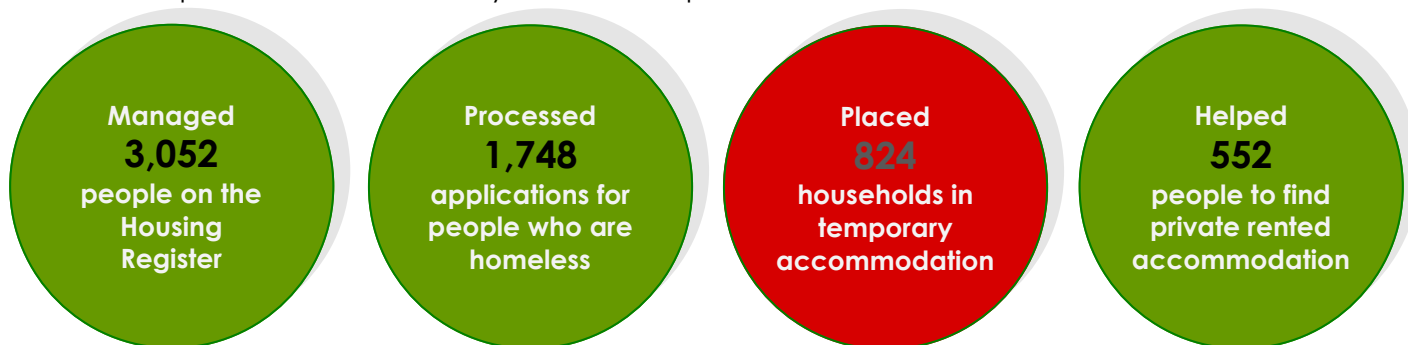
*"We would like to thank everyone involved for their kind attention and assistance in the resolving of our elderly aunt's housing needs."*

*"My wife died peacefully at home, which is what she and I wanted. I think you can be proud of the service you provide."*

*"Carelink are really the unsung heroes because my dad is able to press his alarm button and he gets a friendly, calm voice on the other end of the intercom."*

## Housing—Our Achievements

The key priorities for 2013/14 were designed to fulfil both the Council's statutory duties and key targets in respect of housing, whilst ensuring that these were tailored to address local specific needs and priorities within Bromley. Between April 2013 and March 2014 we:

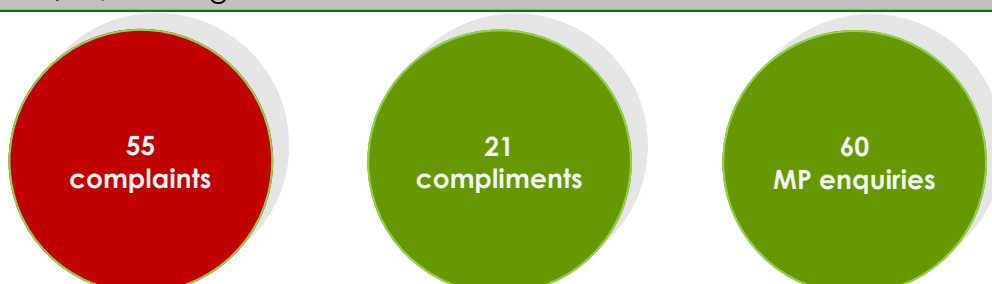


### 2013/14 Key Achievements

- ▶ Homelessness directly resolved through either in-depth homelessness prevention casework assistance or access to alternative private sector housing solutions for more than 2,000 households. The comparative cost of homeless acceptances and temporary placements for these households equates to an additional £8.2million full year budget pressure based on current average temporary accommodation costs.
- ▶ Enhanced incentives have assisted in accessing an additional 132 units of long term temporary accommodation directly diverting statutory homeless households from costly nightly paid temporary accommodation. This includes the refurbishment of the Bellegrove site to provide additional good quality cost effective temporary accommodation units.
- ▶ Piloting a nightly paid block booking arrangement for 15 units achieving an annual saving of £29,000 against current average nightly paid costs.
- ▶ 38 social housing tenancies recovered through the social housing fraud initiative to enable use for newly emerging housing need.
- ▶ Joint working arrangements developed to advise and support households affected by the latest tranche of welfare reform assisting more than 200 households to resolve the potential shortfall in benefits resulting from the new benefit cap and bedroom size criteria.
- ▶ 151 new build affordable housing units were completed assisting the Council to meet statutory housing and social care duties.
- ▶ Five 2 bed properties were acquired using housing capital funds in order to assist the Council in meeting its statutory housing and homelessness duties.

The 2013/14 Housing full year updating report can be found at: <http://cds.bromley.gov.uk/documents/s50021277/Housing%20Services%20Priorities%20201415.pdf>

Housing services received a number of enquiries from Members of Parliament on behalf of their constituents, mainly in response to disputes over the outcome of homeless and banding appeals. Six residents took their complaint to the Ombudsman, which found the Council acted correctly in all cases. In 2013/14, Housing Services received:



## In 2014/15 we plan to....

..... support the people of Bromley with social care needs to achieve an improved quality of life by delivering the following:

### Supporting Independence

- ◆ Improve the lives of residents through the provision of locally relevant information and advice about care and support enabling people to live their lives to the full, receiving high quality support when they need it.
- ◆ Develop integrated pathways of care with Bromley Clinical Commissioning Group focusing on supporting residents to self-manage long-term conditions.
- ◆ Have a diverse market in care and support services to offer choice and control to service users and their carers through a range of support at home and in the community.
- ◆ Support older people to regain independence following illness or loss of mobility through reablement, occupational therapy and intermediate care.
- ◆ Devise and deliver a programme of adult education support for hard to reach groups in partnership with the voluntary and third sector.
- ◆ Focus on preventing homelessness by working in partnership to maximise and make best use of the supply of affordable housing.
- ◆ Better identify and support carers living in Bromley through the publication of a Carers Strategy which takes into account the requirements of the Care Act.

### Healthy Bromley

- ◆ Improve health outcomes for those with health needs through improved prevention of cardiovascular disease through diabetes.
- ◆ Promote emotional health and wellbeing in young people through the self-harm prevention strategy.

### The Care Act (2014)

The Care Act brings together preceding legislation and guidance for adult social care and introduces some significant changes around the way that care is funded. Councils will need systems that consider carers and people who fund their own care as well as the traditional scope of state-assisted service users. We will continue to focus on enabling people to maximise their independence as the implications of the recently-passed Act under the LBB Care Act Programme develop.



### Care Services Portfolio Plan 2014/15

The 2014/15 Portfolio Plan can be found at

[Care Services Portfolio Plan 2014/15](#)

[file:///lbb2000/lbbdfs/Users/ivess01/Downloads/Care Services Portfolio Plan 2014 15 FINAL%20\(1\).pdf](file:///lbb2000/lbbdfs/Users/ivess01/Downloads/Care%20Services%20Portfolio%20Plan%202014%2015%20FINAL%20(1).pdf)

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London Borough of Bromley

PART 1 - PUBLIC

**Briefing for Care Services  
Policy Development and Scrutiny Committee  
11 November 2014**

**Care Services Portfolio Plan Update 2014/15**

Contact Officer: Angela Buchanan, Planning & Development Manager  
Tel: 020 8313 4199 E-mail: [angela.buchanan@bromley.gov.uk](mailto:angela.buchanan@bromley.gov.uk)

Chief Officer: Terry Parkin, Executive Director, Education, Care and Health  
Tel: 020 8313 4060 E-mail: [terry.parkin@bromley.gov.uk](mailto:terry.parkin@bromley.gov.uk)

**1. Summary**

- 1.1 This report provides Members with the most recent update on progress against the actions contained within the Care Services Portfolio Plan (Appendix 1).

**2. THE BRIEFING**

**2.1 Progress on the current Care Services Portfolio Plan**

The 2014/15 Care Services Portfolio Plan details the four priority outcomes and supporting aims for the Care Services Portfolio as agreed in June 2014.

**Outcome 1:** Ensuring the health and wellbeing of children, young people and their families, and enhancing quality of life for adults and older people with care and support needs

**Outcome 2:** Maximising independence and reducing the need for care and support

**Outcome 3:** Ensuring that people have a positive experience of care and support

**Outcome 4:** Ensuring children and young people are safe within the community, and adults and older people whose circumstances make them vulnerable are protected from avoidable harm

These four priority outcomes remain aligned to the national outcome areas covering housing, adults and children's social care and public health, and reflect the Government's outcome frameworks for these services. They take account of the new vision for adult social care services as defined by the Care Act 2014 which details the new approach to how the law on adult social care will work, prioritising wellbeing, highlighting the importance of prevention and postponement of the need of basic care and support, and putting people in control of their care and support

## 2.2 Progress on the 2014/15 Care Services Portfolio Plan

A summary report is attached as Appendix 1; it highlights the key areas of progress thus far. Of the 53 actions to be progressed during the year, 49 are on track with 4 actions requiring more work in the second half of the year.

Progress has been achieved across a range of areas and in terms of direct impact for our adult and children social care service users, the highlights are:

- 33 pupils enabled to become independent travellers opening up opportunities to participate in further and higher education, work experience/employment opportunities.
- The Tackling Troubled Families programme has supported three parents to secure paid employment with a fourth actively seeking employment.
- Hosted the second adult stakeholder conference; engaged with over 900 people through the use of an online survey; facilitated 13 face to face focus groups, to develop the Market Position statement.
- Published the Local Offer on Bromley MyLife, receiving 7,600 page views in the last six months.
- 10,964 eligible people received an NHS Health Check.
- Direct intervention prevented homelessness for 507 families in quarter one.

The volume of households approaching 'faced with homelessness' has risen dramatically during recent years, predominately in response to complex economic factors and the ensuing impact on housing markets. Significant work has been undertaken to prevent homelessness and find alternative housing options, diverting around 90% of initial approaches.

Close working continues with landlords to maximise access to the private rented sector to prevent or resolve homelessness. More than 90 families have been assisted this year, however the rising gap between housing benefit levels and market rents is reducing access to private rented accommodation for low income and benefit dependent households. A business case has been developed for refurbishment of a former residential home for use as temporary accommodation to meet increased demand.

Challenges remain to increase the number of in-house foster carers to a level that reflects the needs of all Bromley's children in care, including emergency, short-term and long-term placements, family and friends carers, children with disabilities and parent & child placements. Work continues to explore ways to continually attract new carers to Bromley, both to replace carers that have decided to retire from fostering and to meet the needs of children and young people requiring placements.

- 2.3 The PDS Committee and Executive have received a number of reports on areas covered within this report; the table below provides more details:

<b>PDS Number</b>	<b>Meeting Date</b>	<b>Agenda Item</b>	<b>Report Title</b>
CS 14004	22nd January 14	7b	<a href="#">Housing Services Priorities (Mid Year Update)</a>
CS 14044	26th June 14	15	<a href="#">Housing Services 2014-15 Priorities</a>
CS 14031	11th March 14	11	<a href="#">Tackling Troubled Families – Outcomes Update</a>
CS 13032 (Exec)	11th September 13	8	<a href="#">Adoption Reform Grant (Part A) Drawdown</a>
CS 14068	26th June 14	12g	<a href="#">Adoption Service Annual Report 2013/14</a>
CS 14089 (Exec)	2nd October 14	8i	<a href="#">Adoption Grant Drawdown</a>
CS 13021	3rd September 13	7b	<a href="#">Fostering Service Statement of Purpose</a>
Briefing CS 13026	3rd September 13	1	<a href="#">Annual Fostering Panel Report 2012/13</a>
CS 14052	26th June 14	12f	<a href="#">Fostering Service Annual Report 2013/14</a>
CS 13022	3rd September 13	7c	<a href="#">Care Services Portfolio Budget Monitoring</a>
CS 13043	29th October 13	7g	<a href="#">Care Services Portfolio Budget Monitoring</a>
CS 14001	22nd January 14	9	<a href="#">Budget Monitoring 2013/14</a>
CS 14025	11th March 14	7a	<a href="#">The Care Services Portfolio Budget Monitoring 2013/14</a>
CS 14046	26th June 14	12c	<a href="#">Care Services Portfolio Budget Monitoring 2014/15</a>
CS 14070	2nd October 14	8a	<a href="#">Care Services Portfolio Budget Monitoring 2014/15</a>
CS 13028	3rd September 13	7e	<a href="#">Short Breaks for Children with Disabilities</a>
CS 14055	26th June 14	16	<a href="#">Report on Consultation on Short Breaks for Disabled Children &amp; Young People</a>
CS 13036	29th October 13	7b	<a href="#">Tackling Troubled Families Grant Drawdown</a>
CS 13045	29th October 13	9	<a href="#">Extra Care Housing Strategy Update</a>
CS 13038	20th November 13	7d	<a href="#">Welfare Reform – Budget Pressures</a>
	2nd October 14	8e	<a href="#">Homelessness and Welfare Reform Drawdown from Central Contingency</a>
CS 14095	2nd October 14	6	<a href="#">Homelessness and Welfare Reform Draw-down from Central Contingency</a>
CS13049 (Exec)	20th November 13	11	<a href="#">Impact of the Care Bill and future of NHS Funding</a>
	2nd October 14	8c	<a href="#">Care Act 2014 Impact</a>
CS 14048 (Exec)	26th June 14	13b 24	<a href="#">One Section 75 Agreement with Bromley CCG</a>
CS 13054	15th January 14	8	<a href="#">Better Care Fund (BCF) – formerly the Integration Transformation Fund</a>
ED 15060	16th July 14	30	<a href="#">Invest to Save – Training Statemented Pupils to Travel Independently</a>
CS 14050	26 <sup>th</sup> June 14	12d	<a href="#">Adults Transport Policy</a>





## Care Services Portfolio Plan Half Year Update 2014/15 (end of September 2014)

### Priority Outcome 1

Ensuring the health and wellbeing of children, young people and their families, and enhancing quality of life for adults and older people with care and support needs. As at the end of September, fifteen out of sixteen aims being progressed during the first half of the year are on track.

No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
1.1	Provide locally relevant information and advice about care and support need to enable choice and control	Green	Publish a market position statement setting out the Council's commissioning intentions for the provision of Information, Advice and Guidance	The draft Market Position Statement has been published on MyLife and presented to the Voluntary Sector Strategic Network. The Statement was the focus of the Adult Stakeholder Conference in July 2014 and the latest engagement survey – Our future, our support, our say.	Refreshing the document subject to the results of the survey, customer insights and feedback. Updates will also reflect developments to the Better Care Fund.
		Green	Support the Council to meet its new duties under the Children and Families Act 2014 by developing and implementing the Local Offer on the Bromley MyLife website	The Bromley Local Offer has been provided through the Bromley MyLife website ( <a href="http://bromley.mylifeportal.co.uk/localoffer">http://bromley.mylifeportal.co.uk/localoffer</a> ) before the statutory required date of 1 <sup>st</sup> September. The Bromley Local Offer was developed in partnership between the Council, Bromley Clinical Commissioning Group, Bromley Parent Voice, and the Young Advisors. During the past 6 months, the Local Offer pages have had over 7,600 page views by more than 4,500 unique visitors to the Bromley MyLife website.	Expanding and enhancing information relating to services across the whole Local Offer - including contact details and service descriptions for more community organisations.

No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
		Green	Further extend the Locality Programme by utilising the Bromley MyLife website by mapping the support and networks offered by the local community within the Chislehurst area as part of the Integrated Community Team at The Willows Clinic	<p>A specific section of the Bromley MyLife website has been developed for the Chislehurst and Mottingham community (<a href="http://bromley.mylifeportal.co.uk/chislehurst-and-mottingham.aspx">http://bromley.mylifeportal.co.uk/chislehurst-and-mottingham.aspx</a>). This has been developed by the Council in partnership with the local health centre, Bromley Healthcare, and key local organisations within the local community - such as the Chislehurst Society and the Chislehurst Business Group.</p> <p>Since the start of the development of this 'sub-site' in May 2014, the pages have been accessed by approximately 700 unique visitors who have viewed nearly 1,900 pages.</p>	<p>Expanding and enhancing information relating to services and community organisations.</p> <p>Continuing to build strong links with key local organisations.</p> <p>Promoting the website to ensure that it continues to be used within the local community.</p>

No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
1.2	Have a diverse market in care and support services to offer choice and control to service users and their carers through a range of support at home and in the community	Green	Support older people to regain independence following illness or loss of mobility through reablement, occupational therapy and intermediate care (working with health)	<p>As at September 2014, of the 2,824 people who have received reablement since the start of the programme in February 2010, 1,817 (64%) did not require an ongoing service.</p> <p>The reablement and hospital discharge service continue to work closely to facilitate discharge within 48 hours of being medically fit for discharge (MFFD). Capacity is being increased in the Reablement team to meet the needs of patients medically fit for discharge but whose more intense immediate support requirements would have historically been met by the provision of a care package prior to commencement of reablement.</p> <p>50 Occupational Therapy assessments have been completed by an external provider, providing a timely service for those awaiting assessment. A further 50 assessments are being progressed.</p>	<p>Working with:-</p> <ul style="list-style-type: none"> <li>- Bromley Rehabilitation Services to evaluate the new Intermediate Care Service with focus on the impact on DoLS and Safeguarding services.</li> <li>- Bromley Rehabilitation Service and the Clinical Commissioning Group to ensure efficient use of DoH funding to facilitate more rapid hospital discharges.</li> </ul>
		Green	Increase the range of day activities available to older people, both independently and commissioned by the Council, enabling service users to exercise choice	<p>The establishment of personal budgets as the sole means of newly referred people accessing Council funded day services has stimulated market development with existing providers developing an increased range of services and activities including increased hours of availability at Alzheimers Day Centres. Providers have also extended their offer to privately funded clients.</p> <p>Additionally, through the use of support planning with Vibrance, four people have been assisted to access different types of support and activity in their local community.</p>	Promoting support planning as the primary access for day opportunities so that people are able to make informed choices, with traditional and established services only being considered as part of a wider offer.

No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
		Green	Establish the delivery model for Transport ensuring the most appropriate transport is available to meet service users' needs and opening up integration between adults and children's provision	Transport Gateway Review presented to Executive 16th July 2014. Approval received for the provision of tendering of contracts for the provision of transport services for adults and children.	Undertaking the tender process. Upon completion and analysis of the bids, a further report will be presented to Executive.
		Green	Establish, through market testing, who is best placed to deliver the adult social care services currently delivered by the Council	Competitive tender exercise in course with recommendations to be presented to Members before the end of this financial year.	Concluding the tender presenting recommendations for the future provision of the service to Members.
		Green	Work with the Clinical Commissioning Group to plan a more effective discharge process to avoid the use of care homes as an interim care arrangement	Through the Winter Schemes funding, new ways of working being piloted to prevent the use of care homes on discharge from hospital include:- - Increasing capacity and making more efficient use of 'Step Down' flats in Extra Care Housing - Provision of intensive short term (up to ten days) packages of care for service users with complex health and social care needs. These will include instances of support to enable carers to continue in their caring role. - 'Flying Technicians' (Occupational Therapists) delivering equipment where items can be transported from the hospital or community stores to the patient's residence prior to discharge.	Evaluate pilots delivered through Winter Schemes funding. Schemes to be taken forward will form part of the Better Care Fund.

No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
		Green	Undertake a Gateway Review of the Bromley MyLife website to ensure that the Council is achieving value for money and that the website supports the Council to deliver its functions as efficiently and effectively as possible both now and in the future	The Gateway Review of Bromley MyLife is in course and due to report at the end of the year. This will build on the intelligence gathered through the recent Liberata Health Check as well as recent engagement and consultation exercises undertaken which have seen the Council hear directly from over 3,400 people about their care and health needs, (including information, advice and guidance), over the past few years.	Finalising the Gateway Review.
1.3	Improve health outcomes for those with health needs	Green	Support children with complex disabilities to remain within the family home and their local community through the provision of a range of high quality short breaks services ranging from after school activities to overnight care	<p>Outcome of consultation with parents, carers and disabled children and young people on the future commissioning of Short Breaks for disabled children and young people reported to Care Services PDS June 2014.</p> <p>Actions undertaken in response to the outcome of the consultation include</p> <ul style="list-style-type: none"> <li>- Commissioning additional group based short breaks provision to support children and young people with challenging behaviour and complex needs.</li> <li>- Commissioning a cross borough framework agreement for domiciliary care, including 20 specialist agencies, which offers a robust choice in terms of support staff skills, knowledge and competencies.</li> </ul>	

No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
		Amber	Increase the take up of health services (such as regular dental checks) for Looked After Children (LAC) through support from the dedicated LAC nurse	<p>As at the end of July, a projected 80.6% (133) children in care have had an up to date dental and medical check, against a target of 95%.</p> <p>A new dental service for older Looked After Children has been introduced whereby the initial screening takes place at the Civic Centre.</p>	Ensuring that LAC have access to the dental and medical checks.
		Green	Improve prevention of Cardio-vascular disease through the diabetes prevention project and NHS Health checks evaluation	<p>The Diabetes Prevention Programme (DPP) was launched on 9th September 2014. GPs are now using the diabetes audit to identify and refer patients at high risk to this year long programme.</p> <p>The NHS Health Check is a five year programme running from 2013 - 2018. Of the 93,215 people eligible for the programme, 30,367 were offered a check between April 2013 and June 2014. Of these, just over one third (10,964) have received a Health Check.</p>	<p>Collecting outcomes data from the Diabetes Prevention Programme. A full qualitative and quantitative evaluation will be presented to Care Services PDS in 2015.</p> <p>Through continual evaluation, further improve the programme (e.g. data collection template amended).</p>

No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
1.4	Encourage children and young people to take responsibility for their actions and work with parents and carers to support them in taking parental responsibilities	Green	Work with identified families (Tackling Troubled Families initiative) to improve employment, school attendance outcomes and reduce anti-social behaviour	<p>As at July 2014, Bromley was ranked 8th out of 33 London Boroughs, and 34th out of 152 National Boroughs based on the number of families 'turned around'. 551 families have been attached to Phase 1 exceeding the target of 490.</p> <p>Bromley now forms part of the elite group of 'Early Adopters' for Phase 2 and will play a major role in shaping the national programme to be rolled out in April 2015.</p> <p>Support delivered through the Tackling Troubled Families programme has enabled: -</p> <ul style="list-style-type: none"> <li>- Three parents to secure paid employment with a fourth actively seeking employment</li> <li>- A young person who was known to the Youth Offending Team for criminal damage, and had come to the attention of the police, to attend a series of intensive one to one sessions focusing on how their behaviour may hamper future chances. Since this intervention, there have been no further incidents of anti social behaviour</li> <li>- A young person whose disruptive behaviour had led to non school attendance for over a year to successfully gain a place at a new secondary school.</li> </ul>	Attaching 249 families to Phase 2 by the end of March 2015.

No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
		Green	Develop viable alternatives to custody for young people held on remand through joint working between the Youth Offending Team, Targeted Youth Support programme, Children's Social Care and the Courts	<p>Bromley Youth Offending Service (YOS) continues to provide alternative provisions for young people who are remanded into Youth Detention Accommodation (YDA). Court is provided with a robust bail package as an alternative to custody and court and police's objections to bail are fully addressed within a bail package. The options can be:</p> <ul style="list-style-type: none"> <li>• Bail support and supervision programme</li> <li>• Bail Intensive Supervision and Surveillance</li> <li>• Remands to Local Authority Accommodation (REMLA).</li> </ul> <p>Arrangements have been strengthened with Children's Social Care now fully updated if a YDA or REMLA is being considered and all relevant information is shared promptly on day of court appearance.</p> <p>Bail and remand procedures, and court protocols, have been reviewed and updated to ensure effective working with identified agencies such as Targeted Youth Support and Tackling Troubled Families Teams.</p>	Review of the type and volume of placements for Remands to Local Authority Accommodation in order to inform future commissioning of placements.



No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
		Green	Plan and implement step down arrangements for young people, particularly Looked After Children, on leaving custody	With the imposition of the LASPO (Legal Aid, Sentencing and Punishment of Offenders) Act 2012, all young people who are subject to a YDA (Youth Detention Accommodation) become 'Looked After' by their Local Authority. Remand planning meetings are conducted jointly with social care colleagues and involve the parent/carer. The YOT case manager's report, completed prior to each planning meeting, details the young person's needs, specific work to be undertaken, resettlement plans and contact with other agencies.	Bromley YOS are to implement a pre-planning cross service meeting with YOS, specialist workers and partnership agencies to ensure that stringent planning is in place for the young person and areas identified in their assessments are adequately addressed. This is to ensure that:- - Education, Training and Employment plans, - support for e.g. any drug/alcohol misuse, mental health services e.g. CAMHS, - police, housing, children's services and any voluntary agencies, are included in the resettlement planning prior to the young person's release.
		Green	Support vulnerable young people and individuals to take responsibility of their sexual wellbeing through provision of information, advice and prevention methods including early testing and treatment of sexually transmitted infection	In quarter one, 114 Bromley young people were screened through the Chlamydia outreach programme. Arrangements have been made with a Bromley young people drug and alcohol service provider for a monthly sexual health drop in clinic. A focus of quarter one has been to train staff to become competent to deliver 1:1 support to the most vulnerable young people to promote lasting behaviour change, skills and knowledge development, and healthy attitudes towards sexual health.  Review of specification of Bromley Health Improvement Programme for Sexual Health in course.	Sexual health programme to be extended to non school venues (e.g. youth clubs) in order that young people identified as higher at risk, and vulnerable groups, are in control and empowered to improve their sexual health and wellbeing.
<b>We will measure this achievement by:</b>					
	The number of people remaining in their own homes 91 days after hospital discharge with a reablement/rehabilitation service			90.32% (August 2014)	
	Children in Care with an up to date dental and medical check			As at the end of July, a projected 80.6% (133) children in care have had an up to date dental and medical check.	

No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
	Number of page views on Bromley MyLife			Between 1 April and 30 September 2014, the website had the following hits: a) 12,837 unique visitors (increase from 10,223 during the previous six month period) b) 18,161 visits (increase from 15,334 during the previous six month period) c) 75,407 page views (decrease from 96,244 during the previous six month period as a result of the team focusing on improving the user experience of the site by reducing the average number of pages viewed per visit) d) Average number of pages viewed per visit - 4.15 (decrease from 6.28 during the previous 6 month period).	
	<i>Placeholder.</i> Engagement on Market Position Statement			As part of the development of the draft Market Position Statement, the Council engaged with- <ul style="list-style-type: none"> <li>- over 900 people through the use of an online survey (receiving 672 responses)</li> <li>- 13 face-to-face focus groups (260 people) and</li> <li>- 64 delegates at the Adult Stakeholder Conference</li> </ul> <p>The draft Market Position Statement has had over 160 views on the Bromley MyLife website.</p>	

**Priority Outcome 2**

**Maximising Independence and reducing the need for care and support. As at the end of September, thirteen out of fifteen aims being progressed during the first half of the year are on track.**

No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
2.1	Support the transition of young people leaving care and moving into independent living, further/higher education and employment	Green	Through targeted youth support, improve the participation of Children’s Social Care service users, in particular Looked After Children and care leavers, in apprenticeships and work based training	<p>Bromley Youth Support Programme (BYSP) continues to track and support Looked After Children and Care Leavers through Youth Support Professionals in the Hubs, and direct support provided by a worker funded through City Bridge Trust in the Leaving Care Team. This support has recently been increased to 2.5 days per week and will focus on those young people assessed as being in need and who will accept additional support to access Education, Employment and Training.</p> <p>Support offered to Youth Offending Team young people not in Education, Employment or Training, includes Information, Advice and Guidance from the BYSP YOT worker to help find suitable Education Employment or Training. This support continues for the length of the young person’s order and once this has come to an end they are then stepped down to a local BYSP Hub where they can continue to receive support and guidance.</p> <p>In July 2014, approval was given for the Bromley Education Business Partnership (BEBP) to deliver the Bromley Youth Employment Scheme (Phase 2) which aims to support employers, LBB, and the LBB supply chain to create employment opportunities for young people. All opportunities will be actively targeted to Looked After Children and care leavers.</p>	

No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
		Green	Support young disabled adults to travel independently through the continuation of a travel training programme	The travel training programme commenced in September 2013 with 33 pupils successfully completing the programme to become independent travellers (target 28). Executive approval was received in July 2014 to extend the initiative for a further three years.	Activity is now focussed on identifying suitable candidates for travel training, working in conjunction with schools, parents, and Bexley Accessible Transport.
2.2	Support service users to stay independent for as long as possible	Green	Introduce an adult transport policy which focuses on what people are able to do and the resources they have available	Approval received from Care Services PDS in June 2014 to progress the draft adults transport policy to the consultation stage.	Consultation on the proposed policy with key stakeholders.
		Green	Develop integrated pathways of care with Bromley Clinical Commissioning Group focusing on self management and support for carers	The Better Care Fund has become the primary tool for delivering on this agenda. Governance arrangements have been put in place through the creation of the Joint Integrated Commissioning Executive and use of Section 75 agreements.	To deliver the schemes under the Better Care Fund which include:- - Carers, - Dementia, - Self Management and Information, Advice and Guidance.  Finalise the overarching section 75 agreement.
		Green	Support people living with HIV to stay as independent as possible through peer support and peer mentoring	The retendered HIV care, support and peer mentoring contract commenced delivery at the end of quarter one. The service aims to empower HIV affected people to live independent lives and manage a long term condition. Targets for quarter one were adjusted to take account of the later than anticipated commencement of the contract with 3 clients assessed, 35 instances of client contact, and 13 onward referrals made.	

No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
		Green	Through development of the Bromley MyLife website, reduce the level of initial telephone contacts to the Council	The number of unique visitors to the Bromley MyLife website continues to increase with 12,837 between 1 <sup>st</sup> April and 30 <sup>th</sup> September, an increase from 10,223 during the previous six month period.	
2.3	Focus on preventing homelessness by working in partnership to maximise and make best use of the supply of affordable housing	Green	Maximise the level of prevention work seeking to minimise the potential for increased homelessness, with focus on preventing young people entering care	<p>Approx. 90% of households approaching in housing need are diverted to avoid homelessness with direct intervention preventing homelessness for 507 families in quarter one.</p> <p>A restructure of the service has increased the level of capacity for interviews to support the rising number of applications.</p>	<p>Increasing the level of home visiting and mediation work.</p> <p>The increasing number of private sector evictions, which currently account for approx. 40% of homeless approaches.</p>
		Green	With Housing Benefit, the DWP, partner landlords and social care, prepare for implementation of the Universal Credit element of the Welfare Reform Act, and minimise the impact of the Under Occupier and Benefit Cap reforms	<p>Joint working practices in relation to identifying and supporting those affected by Welfare Reform are in place with 215 households supported this year.</p> <p>DWP updates and the initial pilots/roll out of Universal Credit are being monitored in preparation for full Universal Credit roll out.</p>	Ongoing consolidation of the work and review of the impact of the joint protocols with housing associations on homeless prevention. Work will also commence once timescales are released for the phased roll out of Universal Credit.
		Green	Work with the Voluntary Sector to provide support to households to be affected by the Universal Credit element of the Welfare Reform Act	Joint surgeries established to coordinate advice and support across housing, benefits access to alternative accommodation schemes, budgeting/money advice and education/employment.	Continue to embed the joint working arrangements in preparation for Universal Credit.

No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
		Amber	<p>Enhance communication with service users through:-</p> <ul style="list-style-type: none"> <li>- Tailoring information, advice and guidance to meet their needs</li> <li>- Streamlining the 'pre assessment' information collation process, on the 'Myportal' on line housing advice module</li> </ul>	<p>The housing advice/Myportal work is progressing and is now in the testing phase with the launch planned for Quarter Three. The new duty system and rotas have now been launched to enhance the pre assessment work undertaken.</p>	<p>Launch of the housing advice module.</p> <p>Review of the homeless self prevention leaflets.</p>
		Green	<p>Review the criteria of the allocations scheme and housing register with particular regard to the 'Local Connection' element</p>	<p>The review has now been undertaken with statutory consultation due to take place during October and November.</p>	<p>Consult on the proposed revisions. Subject to approval, implementation scheduled for April 2015.</p>
		Green	<p>Maximise access to alternative housing campaigns through</p> <ul style="list-style-type: none"> <li>- A revised publicity campaign to attract landlords</li> <li>- Working with developers to bring back into use empty residential and commercial premises as housing accommodation</li> </ul>	<p>Close working with landlords continues to maximise access to the private rented sector to prevent or resolve homelessness. More than 90 families have been assisted this year, however the rising gap between housing benefit levels and market rents is reducing access to private rented accommodation for low income and benefit dependent households.</p> <p>A business case has been developed for refurbishment of a former residential home for use as temporary accommodation</p>	<p>Hold the landlords forum and associated publicity campaign to increase access to Private Rented Sector Accommodation.</p> <p>Member consideration of the business case for the former residential home and implementation of the refurbishment if approved.</p>
		Amber	<p>Review access to short term supported lodging for young people to minimise placements in shared nightly paid accommodation</p>	<p>Gateway review of supported lodging scheme underway. Work is also being undertaken to research the potential for shared accommodation with the voluntary sector and partner housing providers.</p>	<p>Review and research is due to be completed during quarter three with agreed recommendations being taken forward during the remainder of the financial year.</p>

No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
		Green	Work to acquire sufficient levels of decent quality, cost effective, nightly paid accommodation	Work has been undertaken to secure 2 pilot block booking arrangements. The pan London work to secure agreed pricing schedules has now been completed and is due to be considered at London Councils during October.	Review the pilot block booking arrangements. Implement the pan London pricing schedules with a view to reducing the rising costs across London.
		Green	In partnership with Occupational Therapy, meet the needs of service users through effective use of the existing housing stock or, where new adaptations are required, giving consideration as to how modified properties could be used by future service users	During the first half of 2014/15, the dedicated Occupational Therapist has worked with and advised on more than fifty cases, providing a coordinated approach to making best use of stock for those with high access needs to prevent, for example, more costly residential placements and hospital discharge delays.	Continue to firmly embed the processes and assess the business case and options for future delivery.
<b>We will measure this achievement by:</b>					
	Percentage of Young People Care Leavers, Young Offenders in Education, Employment and Training			Overall 29% of Looked After Children (young people) aged 16 -20yrs old are Not in Education, Employment or Training. Of the 19 year olds who are LAC currently 30% of them are NEET.  Within the YOT there are currently 35% (12) young people who are NEET, 5 are in custody with a total group size of 34.	
	Number of households in Nightly Paid Accommodation (NPA)			493 (August 2014)	
	Number of cases where positive action was successful in prevention or relieving homelessness			264 (80%) for Quarter One (April – June 2014)	
	NHS Health checks evaluation against London Quality Standards			Evaluation of the Health Checks undertaken between roll out and June 2014 in course. Analysis expected to be completed in quarter four.	
	Diabetes audit to provide baseline data			Data collection from GPs undertaken during August 2014. Analysis currently in progress with final provisional data to be available at the end of quarter three.	

**Priority Outcome 3**

Ensuring that people have a positive experience of care and support. As at the end of September, all twelve aims being progressed during the first half of the year are on track.

No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
3.1	Ensure that vulnerable children and families are identified and supported at the earliest possible stage	Green	Reduce the need for statutory intervention by providing early support through the Bromley's Children Project services ranging from information, advice and guidance through to targeted parenting courses	<p>The number of unique users at Children and Families centres continues to rise with 10,436 during the first half of this year compared with 8,714 for the same period last year.</p> <p>During this period, new referrals into Outreach family support (including step down from social care) have increased from 276 to 311.</p>	Continue to deliver good quality services from Bromley's children's centres and supporting families through early intervention.



No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
		Green	Support young adults to develop life skills and maximise achievement potential through programmes delivered by the Bromley Youth Support programme/Targeted Youth programme, and the mentoring service provided by the Bromley Education Business Partnership	<p>Bromley Youth Support Programme supports Looked After young people through evening provision and drop in support. This support ranges from informal, supporting them to engage effectively in the programmes and activities on offer at BYSP Hubs or, may be more intensive e.g. providing one to one support to the young person during the day.</p> <p>From 1st April 2014, mentors from the Bromley Mentoring Initiative (BMI) have supported 5 young people who are LAC, 6 young people referred through the 16+ Leaving Care team and 2 young people through the Youth Offending Service. In addition mentors have supported 16 Group workshops, which approximately 64 young people attended. The BMI have provided mentors to support the summer programme of ISS (Intensive Surveillance Supervision) workshops. Mentors have supported 20 workshops with approximately 40 young people attending.</p>	
3.2	Ensure stable placements for children and young people where foster care is identified in the plan	Green	Actively recruit 20 new foster carers to meet the needs of older children, sibling groups and those with more complex needs	10 new foster carers (units) have been approved in the first half of the year with 20.8% young people placed with Independent Fostering Agencies, a reduction of 2% on the 2013/14 end of year figure.	Continue to focus the recruitment strategy on foster carers for older children and sibling groups.
		Green	Develop a range of support, including support groups and training, to ensure foster carers are able to meet the needs of children and young people with complex and challenging behaviour	Training offer for foster carers reviewed and enhanced with a new programme in place from September 2014. Courses on offer include Child Development, Learning Disabilities Awareness, Autism Awareness, Legal Induction and Safeguarding.	Evaluation of enhanced foster carer training programme.

No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
		Green	Through the MyLife web site, explore a dedicated foster carer portal to allow direct communication between social care and foster carers	Work ongoing to further develop the portal. Associated costs currently being analysed prior to drawing up the business case.	
		Green	Support young people between the ages of 18 and 21, and their former foster carers to maintain a 'staying put' arrangement	Policy rewritten to ensure compliance with statutory guidance. Grant received does not cover additional costs. Work being undertaken to identify cost pressures.	
		Green	Ensure value for money and the quality of commissioned Looked After Placements through a programme of continual review	Residential and Independent Fostering Agency (IFA) placements are monitored quarterly through formal meetings to ensure that the outcomes for the child are being met, and to set achievement targets for the next quarter. The Central Placements team (CPT) are members of the London Councils (Pan London) consortium and participate through their steering groups to develop the standards and quality of providers and standardised contracts that ensure value for money is achieved from placements.	The quality of service provision through a programme of visits by Placement Officers to children's homes and agencies to assess quality and standards, consulting with Ofsted where appropriate. The primary focus for the future is on the quality and standards of provision for 16-18 year olds (currently unregulated provision), to improve the quality in this sector, and working with London Councils Consortium on the development of a standard contract and specification for these providers.
3.3	Better identify and support carers living in Bromley by:	Green	Ensuring that the voice of service users and carers is routinely sought (developing/changing services) and that when we receive feedback, we take action on it	Service user involvement project for Children's Social Care commenced August 2014 to review, map and analyse the current engagement framework.	Development, implementation and testing of the revised service user involvement and engagement framework.

No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
		Green	Publish a new Carers Strategy which addresses the requirements of the Care Bill	There is now a specific Better Care Fund scheme for Carers which includes the joint recruitment of a Carers commissioner on a one year fixed term contract to write a joint commissioning strategy for the Clinical Commissioning Group and the Council. Funding of £500k for carers support services and £750k to support delivery of the Care Act is available.	Developing and delivering the scheme. Commissioning Carers services jointly with the Clinical Commissioning Group.
3.4	Promote excellent customer service for those who experience our services	Green	Implement Plans for integrated health and social care assessment services	Ongoing discussions with Oxleas (Learning Disabilities) and Bromley Healthcare (Older People) to consider better integration of care management with Clinical Commissioning Group commissioned services.  £150k has been set aside for the creation of an integrated care record for linking CareFirst information into a central data repository to allow both health and care workers to view shared records,.	
		Green	Ensure that effective community engagement takes place (particularly relating to health services), through Healthwatch	In Healthwatch Bromley's first year they have built up a strong presence in the community with contact with an estimated 9,000 people. Healthwatch Bromley's achievements include:- - developing an award winning collaborative six borough South East London 'Enter and View' Programme - influencing a review of Phlebotomy services - review of the ward environment of the Maternity Department at the Princess Royal University Hospital.	

No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
		Green	Encourage customers to share their experiences of our services through compliments and complaints. Where things go wrong, use the lessons learnt to improve services delivery	From April to August 2014, 126 formal complaints have been received, a decrease of 7% on the same period last year, with 28% of complaints upheld against a target 35%. During this period, teams have been encouraged to share lessons learnt and how these have led to improvements in service delivery.	<p>Providing complaints training to both management and front line staff in October so they are better able to meet our customer services standards.</p> <p>Training to be delivered in November by the Local Government Ombudsman to managers to improve understanding of the Ombudsman process.</p> <p>Implementation of changes identified in lessons learnt from last year's complaints.</p>
<b>We will measure this achievement by:</b>					
	Overall satisfaction of adults in the Personal Social Services Survey			A survey of Adult Carers will be undertaken during October 2014 and March 2015. A survey of Adult Users of Social Services will be undertaken during January to May 2015.	
	Service users and carers are able to access an assessment in a timely manner			As at the end of September 2014, 93% (4,643) Service users had been assessed within 28 days.	
	Number of Education, Health and Care plans			As at September 2014, 120 Education, Health and Care Plans in the process of being transferred.	
	Number (%) of Stage 1 ECHS complaints responded to within timescale			Of the 126 formal complaints received, 117 have been responded to. Of those, 72% (84) have been responded to within 20 working days, which is slightly below target of 75%. Where areas are currently not meeting the timescale, extra support has been offered.	
	Number of new Foster Carers			As at the half year, 10 new foster carers (units) have been approved.	
	Number of new approved Adopters			As at August 2014, 5 new adopters have been approved with a further 13 at Stage 2 of the adoption process.	

#### Priority Outcome 4

Ensuring Children and Young People are safe within the community, and Adults and Older People whose circumstances make them vulnerable are protected from avoidable harm. As at the end of September, nine out of ten aims being progressed during the first half of the year are on track.

No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
4.1	Focus on improving outcomes for vulnerable children in need of care and protection	Amber	Work with partner agencies and the Courts to improve early decision making for children subject to care proceedings and conclude these proceedings within 26 weeks	<p>Following the successful completion of the Court Pilot, Bromley remains the highest achieving borough in terms of reduced timescales in its comparator group for 2013/14 (average duration 34 weeks against a comparator group average of 44 weeks). Data for the period April - August 2014 shows that 30 Care Order applications have been made, with 14 sets of proceedings underway at the beginning of the financial year. Of these 44 cases, 75% (33) are on track to conclude within 26 weeks and 11 may be subject to delay. Reasons for potential delay include instances of late presentation of a family member to be assessed as a permanent carer for the child and Court availability.</p> <p>Average duration of cases concluded up to 31st August 2014 is 32 weeks, a reduction of 2 weeks on the 2013/14 figure.</p>	Work continues to ensure that proceedings are concluded within 26 weeks.
		Green	Seek to increase the number of adoptive parents, special guardianship and kinship carers to meet the needs of older children, sibling groups and those with complex needs unable to live with their birth families	<p>21 adoptions predicted for 2014/15. Five children have been adopted with 23 in pre adoptive placements. Of those in pre adoptive placements, five have complex needs.</p> <p>Special Guardianship Orders increased significantly in 2013/14 to 42 (10 in 2011/12, 15 in 2012/13) and 40 are predicted for 2014/15.</p>	

No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
		Green	Provide an integrated pathway for children and young people, and their families, ensuring a smooth transition to the new Special Educational Needs and Disabilities framework	<p>Transition Plan for transferring statements to Education, Health and Care (EHC) plans published on Bromley MyLife September 2014 (link below).</p> <p><a href="http://bromley.mylifeportal.co.uk/uploadedFiles/Bromley/Bromley_Homepage/QuicklinkContent/The_Local_Offer_-_Special_Educational_Needs_and_Disabilities/Bromley%20SEN%20Transition%20Document%20(September%202014).pdf">http://bromley.mylifeportal.co.uk/uploadedFiles/Bromley/Bromley_Homepage/QuicklinkContent/The_Local_Offer_-_Special_Educational_Needs_and_Disabilities/Bromley%20SEN%20Transition%20Document%20(September%202014).pdf</a></p> <p>120 EHC plans in the process of being transferred this term against a challenging Year One Target (September 2014 - August 2015) of 553.</p> <p>Workforce development plans in place identifying training requirements for professionals, with training delivered to SENCOs in September 2014 and Key Workers and Secondary Head Teachers in October.</p> <p>Collaborative work undertaken with (1) Mencap, Parent Voice, Burgess Autistic Trust and X by X and (2) Parent Partnership and Choice Service, to develop independent supporters' service for parents and carers and ensure smooth navigation of the new EHC Pathway.</p>	

No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
4.2	Focus on the prevention of abuse of vulnerable children and adults through the work of the Safeguarding Board and engaging with Partner Agencies	Green	Through the work of the Bromley Safeguarding Children Board and engaging with partner agencies, take steps to implement strategies, policies and practice to target and safeguard vulnerable children	Multi-agency Protocol for Children Missing from Home and Care implemented including engagement of an advocacy partner to ensure all Looked After Children have the opportunity of speaking with an independent person after a 'missing' episode.	<p>Fully embedding the protocol following evaluation.</p> <p>Following the Independent Inquiry into Child Sexual Exploitation in Rotherham (1997-2013), review the Bromley Children's Safeguarding Board (BSCB) protocol and report in November 2014.</p> <p>Improve publicity to the wider community through a review of the BSCB website in quarter four.</p>
		Green	Through the work of the Safeguarding Board, develop shared strategies for safeguarding and report to local communities on progress	<p>Links have been strengthened with local communities through the addition of Healthwatch Bromley to the Board's membership.</p> <p>The Board's partnership work with the London Fire Brigade to reduce fire fatalities has been extended by the commencement of a small pilot project to reduce the vulnerability of people with care and support needs living in situations with a high risk of fire by the provision of stand alone fire sprinkler or water mist systems.</p> <p>In conjunction with Bromley CCG, training has been delivered to GPs and practice nurses in Quarter One on adult safeguarding, the Mental Capacity Act and the safeguarding provisions of the Care Act.</p> <p>The annual BSAB conference took place on October 7th to prepare the local health and social care partnership, and commissioned providers, for the changes to the law and adult safeguarding practice guidance in the Care Act 2014.</p>	<p>The Board has commissioned the development of its new Prevention Strategy for 2015/18 which will reflect the Bromley Safeguarding Adults Board transition to a statutory body with the implementation of the adult provision of the Care Act 2014 w.e.f. April 2015.</p> <p>Implementation of the Executive Work plan for 2014/15 to deliver the last phase of the current prevention strategy for 2012/14.</p>

No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
		Green	In partnership with Public Health, promote emotional health and wellbeing in young people through the self harm prevention strategy	<p>All Bromley secondary maintained schools and academies have signed up two members of staff for a two day suicide awareness course (October/November 2014). GP trainees based in Public Health will attend, and remaining places to be offered to staff working on the Tackling Troubled Families Programme, Youth Services and GPs.</p> <p>'Teenagers Self Harming: Responding to Risk and Managing Professional Anxiety' training has been offered through the Bromley Safeguarding Children Board with courses running in July and September. This course aims to:-</p> <ul style="list-style-type: none"> <li>- enable participants to recognise deliberate self harming teenage behaviours and respond appropriately and proportionately to risk in a way that does not escalate the behaviour further.</li> <li>- manage professional and public anxiety.</li> </ul> <p>'MindFull' Mentor training has been offered to all Bromley Maintained Secondary Schools and Academies to increase understanding of wellbeing and mental health issues, and improve emotional resilience.</p>	Evaluate suicide awareness training giving consideration to running additional courses.
		Green	In partnership with the Clinical Commissioning Group, enhance the review process to strengthen the quality assurance of services provided to individuals	The tissue viability service continues to identify the learning needs of care home personnel to train professionals in order to reduce the risks of poor care and improve knowledge around the prevention of pressure ulcers.	Evaluation of the training through a reduction in both the number and grade of pressure ulcers.



No	We aimed to	RAG status	Actions	Half Year Update – end of September 2014	Between October 2014 and March 2015 we are focusing on...
4.3	Continue to improve the delivery of services and reliability of contractors through Quality Assurance and Contract Monitoring	Green	Through joint working with health partners, improve standards of nursing care to reduce incidence and escalation of avoidable health conditions	<p>The Safeguarding Board holds partners to account on the delivery of prevention projects. In addition to the tissue viability service, Bromley Clinical Commissioning Group commissioned Bromley Healthcare to run a specialist falls and fracture prevention service, with input from The King's Trust.</p> <p>Regular monitoring visits are organised. A quality assessment framework is used to ensure that providers are aware of areas in which improvements are required. Information about problems are communicated to joint intelligence group and the Care Quality Commission if relevant. Regular care home forums take place facilitated by LBB and are attended by health partners.</p>	
		Green	Improve, through partnership working, the quality of training delivered to care staff and supervisors	The Council is working with the Clinical Commissioning Group to ensure that appropriate training is available and accessible to all nursing homes in the borough.	
		Green	Seek to improve the quality of life for service users through ensuring that care homes are planning for individual needs and delivering appropriately tailored services including consideration of activities	An initial and very successful activities conference took place in March 2014 with a follow up event planned for October 2014. The provision of appropriate activities is monitored through the Quality Assurance Framework.	
<b>We will measure this achievement by:</b>					
	The average time taken (days) between child entering care and moving in with its adoptive family			644 days (April 2011 – March 2014)	
	Average time between a local authority receiving court authority to place a child and the local authority deciding on a match to an adoptive family			216 days (April 2011 – March 2014)	
	Percentage of children who wait less than 20 months between entering care and moving in with their adoptive family			54% (April 2011 – March 2014)	



## London Borough of Bromley

### PART 1 - PUBLIC

#### Briefing for Care Services Policy Development and Scrutiny Committee Tuesday 11 November 2014

## HOUSING SERVICES 2014/15 PRIORITIES UPDATE

Contact Officer: Sara Bowrey, Assistant Director Housing Needs Service  
Tel: 020 8313 4013 E-mail: Tel: 020 8313 4013

Chief Officer: Executive Director of Education, Care & Health Services

### 1. Summary

- 1.1 This report provides a summary of the key performance for the first half of 2014/15. It then goes on to provide a brief update on the current housing pressures being faced regarding continued high levels of homelessness and increased temporary accommodation use, and sets out the key priorities for the remainder on 2014/15 aimed at directly tackling the level of homelessness and high cost temporary accommodation.

### 2. THE BRIEFING

- 2.1 Appendix 1 demonstrates that significant work has been undertaken to progress the priority areas contained within the Service and Portfolio Plans, particularly in relation to the level of homeless prevention work. However as previously predicted, the continuing high volume of statutory homelessness and impact of welfare reform in terms of accommodation supply and affordability, have impacted significantly on the number of households in temporary accommodation and associated budget pressures.

#### 2.2 Key achievements of note for the first half of 2014/15 are:

- Homelessness resolved through housing advice prevention work and assistance to secure alternative housing solutions for 694 households. The comparative cost of homeless acceptance and temporary accommodation placement would equate to an additional full year budget pressure in the region of £4.5m
- Enhanced incentives have continued to secure an additional supply of more cost effective temporary accommodation to meet statutory needs: 43 additional units have been secured during the first half of 2014/15.
- 38 social housing tenancies recovered through social housing fraud initiative to enable use for newly emerging statutory housing need.
- Joint working arrangements developed to advise and support households affected by the latest tranche of welfare reform has assisted more than 200 households affected by the benefit cap and removal of the spare room subsidy to identify sustainable solutions to prevent homelessness including more than 50% assisted to enter employment.

## **Summary of current housing need and supply**

- 2.3 The current pressures faced in relation to homelessness and the use of temporary accommodation have regularly been reported.
- 2.4 The demand for, and supply of housing that is affordable have both been severely impacted by the current housing market and welfare reform, resulting in increased difficulty in securing prevention solutions and accessing the private rented accommodation for low-income and benefit dependent households. This has led to increased homelessness and use of costly forms of temporary accommodation to meet statutory duties due to rising prices and more restrictive subsidy regimes which have essentially transferred increased cost to the local authority for the provision of temporary accommodation.
- 2.5 Demand is mapped against expected future trends and supply levels. Overall the analysis shows growing statutory demand for accommodation against a decreasing supply both through housing association lettings and access to affordable private rented sector accommodation, particularly in light of welfare reform and rising accommodation charges.
- 2.6 In summary this means that, despite the significant work undertaken by officers to prevent homelessness and increase access to a range of affordable housing solutions across the housing market, the number of statutory homeless households having to be accommodated in temporary accommodation has continued to increase rising from 427 in April 2011 (when the first tranche of welfare reform was implemented) to 921 on 30<sup>th</sup> September 2014, with an increasing proportion of this accommodation only being able to be secured with providers on a nightly paid rate in excess of the subsidies available for the provision of temporary accommodation. Budget and service pressures are severe with little prospect of a reduction in pressures over the next few years, particularly on light to the reduced level of new developments and forthcoming impact of universal credit.

## **Key Priorities for the second half of 2014/15**

- 2.7 The detailed local approach to addressing the homelessness and housing supply issues detailed above are set out within the Council's Homelessness Strategy 2012-17 and is supported through the portfolio plan and forthcoming Housing Framework 2014-17.
- 2.8 There is no single solution to the issues set out above and, as such, the priorities for 2014/15 cover a range of initiatives designed to address the level of statutory homelessness and mitigate the associated budgetary pressures as far as possible. Set out below are the key priority actions for the remainder of 2014/15:

### **Early intervention and homelessness prevention:**

- Continued focus on maximising the level of homelessness prevention, focusing particularly on the impact of welfare reform and increased level of homelessness arising from private rented sector evictions
- Working with partners to develop robust responses to minimise the potential rise in homelessness as universal credit starts to be rolled out across the country.
- Working with housing associations to further strength the level of proactive work to prevent homelessness for their tenants, and in particular for those affected by the removal of the spare room subsidy.

- Ensuring the provision of appropriate support to prevent repeat homelessness and ensure that housing solutions identified are sustainable in the longer term.

**Ensuring sufficient supply of cost effective temporary accommodation:**

- working in partnership with all London boroughs to achieve value for money in the provision of nightly paid accommodation to reduce excessive unit costs.
- To expand the block booking pilot to increase the supply of more affordable nightly paid arrangements
- Continue to promote flexible packages and enhanced schemes to increase the supply of longer term more cost effective temporary accommodation through housing association and leasing scheme partners.
- Progress the approved business plan for refurbishment of Manorfields, a former residential units to provide 45 units of temporary accommodation.
- Increasing access to a range of affordable housing solutions across the housing sector.
- Continued promotions of enhanced and flexible incentives to increase access to the private sector for lower income households. Including a landlords fair.
- Working with housing association partners to enable to delivery of new affordable housing and the retention of existing affordable housing supply

**Making best use of the existing housing association stock:**

- Complete the formal consultation and implementation of agreed provisions to the Allocations Scheme to ensure a continued focus on greatest housing need and increased flexibility to meet overarching statutory priorities through the allocations scheme.
- Operation of the social housing fraud initiatives to make full use of the new powers and grant funding secured to identify and tackle incidents of social housing fraud.
- Promotion of under occupation and transfer schemes to best match available supply to housing need.

**3. Conclusions**

- 3.1 The range of initiatives being progressed under the above priority areas, will offer a flexible and targeted approach to tackling homelessness and seeking to stem the current cost pressures being faced. In all cases resources will be priorities against those initiatives which offer the greatest costs efficiency in terms of reducing the cost of nightly paid accommodation and fulfilling the Council’s statutory rehousing duties.

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## Appendix 1: Housing Needs Summary of key performance for the first half of 2014/15

### Status Indicator:

✓ Action on target. ➤ Commenced & on target to achieve \* Action not yet commenced/ not achieved within year.

↑ Above target; ↓ Below target: → On target

1. Housing Options & Homeless Prevention		
What we are doing?	Status	Commentary
Provision of a sufficient supply of cost effective, good quality temporary accommodation and seek to minimise the use of temporary accommodation, & in particular costly nightly paid accommodation. Aim to sustain the original 50% TA reduction.	✘ Red	Due to the dramatic increase in homelessness approaches and difficulty in accessing a sufficient supply of affordable accommodation, nightly paid accommodation has risen significantly. However a level of additional more cost effective supply has been secured and overall average units costs have been reduced slightly. A detailed action plan is in place to continue to work across partners and local authorities to increase supply and reduce excessive costs.
Maximise the number of households assisted through homeless prevention and option schemes by providing practical support to applicants to assist them in remaining in their own home or access private rented accommodation or otherwise resolve their housing need.	✓ Green	The focus on homelessness prevention and securing alternative housing solutions to relieve homelessness is thoroughly embedded within the service with the use of comprehensive prevention and options toolkit to enable tailored advice and assistance to be provided to maximise early intervention work, This includes specialist debt and money advice, prevention of repossession, benefits and welfare work and so on. Increased private sector evictions and rising prices has increased the difficulty in securing sustainable housing solutions however 964 households have been directly assisted to prevent or resolve homelessness directly diverting from a homeless acceptance. Overall the service has assisted more than 3000 households to resolve homelessness and housing difficulties.
Continue to promote & deliver the range of initiatives offered to assist customers facing mortgage or rent arrears difficulties	✓ Green	This continues to be a key priority for the service. There has been full take-up of the debt/money advice and welfare reform surgeries offering approximately 75 appointments and related housing advice work to prevent homelessness as a result of rent and mortgage arrears. The provision of debt advice has also been reviewed and updated to focus on the latest reforms and provide enhanced appointment availability. This will be launched during quarter3 2014/15.
Continue to work in partnership with private rented sector (PRS). Landlords to assist households to remain in or access privately rented accommodation.	➤ Amber	Like all boroughs we continue to face difficulties in accessing a sufficient supply of private rented sector accommodation, with the difficulties mainly centred on increasing rental prices exceeding LHA levels and concerns over the future welfare reforms. However ongoing work to encourage private landlords to work with LBB includes the introduction of enhanced incentives, a dedicated property negotiator and dedicated tenancy support. This work has continued to secure access to an additional 60 private rented units during the first half of 2014/15. However leasing scheme acquisition by our partner leasing scheme agents has been significantly reduced due to market conditions and welfare reform. The forthcoming landlords fair will focus on increasing levels during the remainder of the year.
Maintain the level of home visiting to improve the robustness of the housing assessment and to assist the aim of reducing homeless presentations and make the best use of properties/options.	✓ Green	The recent restructure has enhanced the level of home visiting to increase prevention and mediation work across all homeless approaches from family settings.

Key Performance Indicators:	2010/11 Actual	2011/12 Actual	2012/3 Actual	2013/4 Actual	Half year 2014/15	Status	Target 14/15
Of which in nightly paid accommodation:	152	307	333	456	505	↓ Red	500

Key Performance Indicators:	2010/11 Actual	2011/12 Actual	2012/3 Actual	2013/4 Actual	Half year 2014/15	Status	Target 14/15
16/17 year olds in shared NPA for more than 6 weeks	0	1	0	0	0	→ Green	0
Homeless households approaching Council housing advice service(s) for whom housing advice casework intervention resolved their situation.	2,112	2119	2,137 (80%)	<b>2,007 (79%)</b>	<b>694 (95%)</b>	↑ Green	More than 2,000 70%
Number of households assisted to access the private rented sector.	267 (incentive schemes) 288 (introductions & advice)	216 (incentive schemes) 276 (introductions & Advice)	124 incentives, 538 introductions & advice)	<b>247</b> <b>614 directed directly to prs without incentive required</b>	<b>77</b> <b>(52 with direct incentives)</b>	↓ Red	300
New acquisitions of temporary accommodation			78	132	43	→ Green	At least 75 additional units at TA subsidy/agreed rate level
Number of homeless acceptances	426	634	566	503	192	↑ Green	Less than 600
Proportion of households accepted as homeless who were previously accepted as homeless. .	0.88%	0.69	1.2%	<b>2.7%</b>		→ Green	Less than 2%

## 2. Maximising Supply and Making Best Use of All Available Accommodation.

What we are doing?	Status	Commentary
Fully embed the new allocations scheme and complete the re-registration process	✓ Green	The scheme is fully embedded with minor reviews planned for 2014/5 to ensure that the scheme remains updated against guidance and legislative updates. The current scheme continues to include about 29% of those households applying to register 4,622 new applications were received during 2013/14. The total number of households now included on the housing register is 3,052 rising from 3,374 in April 2013.
Ensure accurate and timely housing register assessments, ensuring a backlog does not occur in the lead up to the implementation of autobanding and that the migration process and any closely is effectively managed.	✓ Green	Turnaround for initial assessment now stands at less than 7 days, with the average overall assessment time for more complex cases requiring additional information/ assessment now running at about 4 weeks, dependent upon timescales for receipt of third party information.



Working closely with housing associations to make best use of stock including addressing Underoccupation	✓ Green	We continue to work closely with housing associations to identify all cases and work through our options toolkit. Work is also being undertaken to identify and contact those social housing tenants affected by the underoccupation benefit changed – this work has assisted around 80 households to move to smaller accommodation in 2013/4. A sub-regional protocol around welfare reform has been developed agreeing a set minimum standards of the support housing associations give to their residents affected by the changes.
To produce and publish the newly required tenancy strategy aimed at guiding registered providers with relation to tenancy and lettings to make best use of stock	✓ Green	The strategy was published in January 2013.

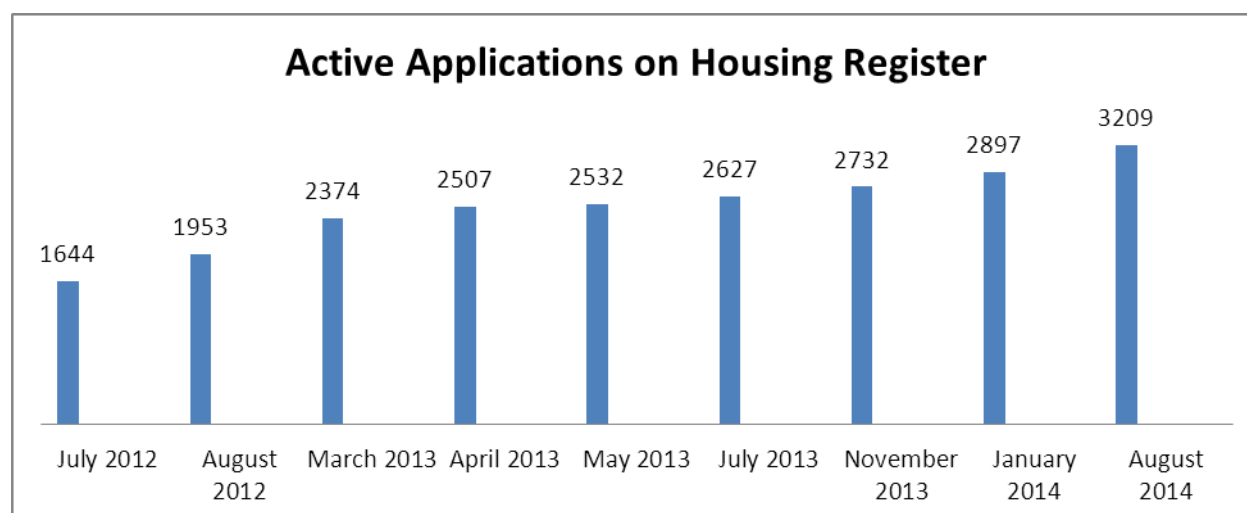
### Social housing lettings to LBB nominations:

#### Lettings:

sheltered	0/1 Bed	2 Bed	3 Bed	4+ Bed	Total	% of lettings					
Accepted Homeless				5	16	77	35	2	135	54.9%	
Homeless prevention				4	26	12	3	0	45	18.3%	
Supported move-on*				2	5	1	0	0	8	3.3%	
Leaving Care*			0	6	2	0	0	8	3.3%		
Learning disability*				0	1	0	0	0	1	0.4%	
Priority general register bands					23	9	5	12	0	49	19.9%
<b>Total</b>	<b>34</b>	<b>63</b>	<b>97</b>	<b>50</b>	<b>50</b>	<b>2</b>	<b>246</b>	<b>100.0%</b>			

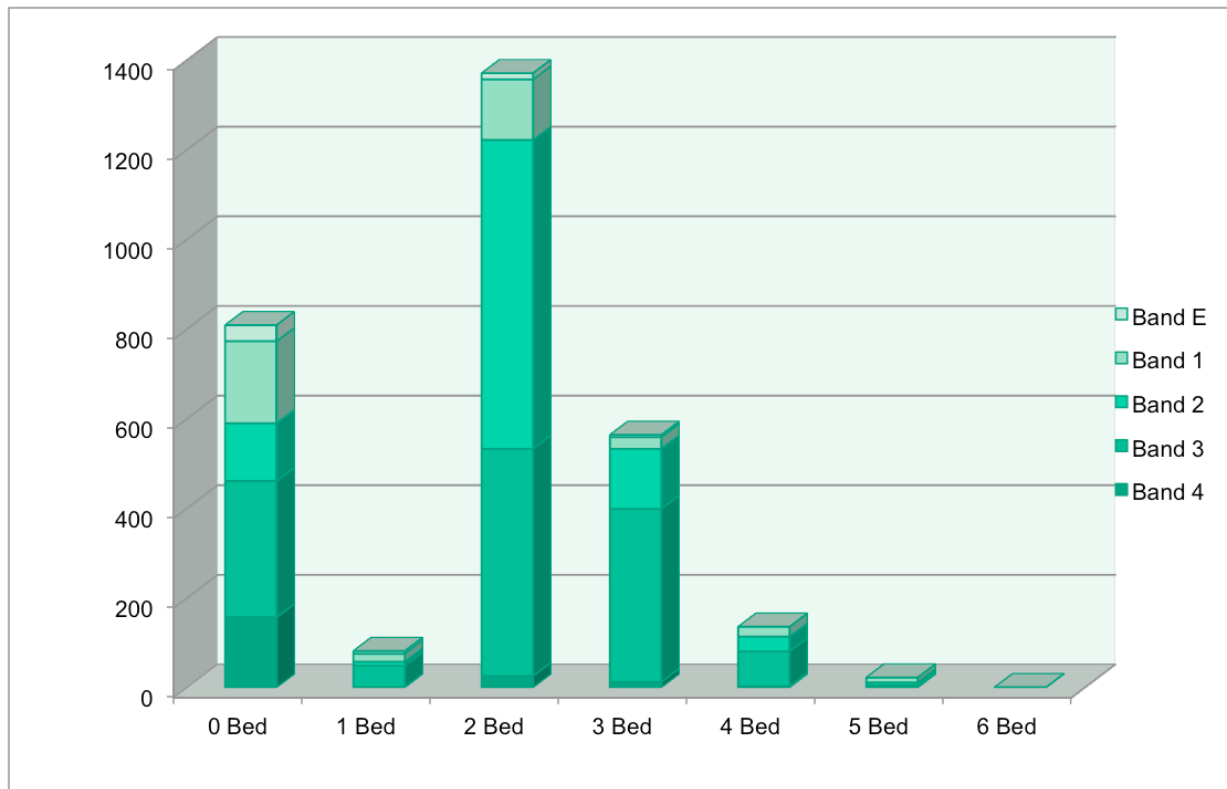
\*quota queues                      Predicted letting for 2014/15                      536                      variation                      -8%

### Breakdown of Current Housing Register:



**New applications assessed April 2014 – October 2015 - 2359**

**Breakdown of the housing register by bedroom size required.**



Report No.  
ED15112

London Borough of Bromley

PART ONE - PUBLIC

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**Decision Maker:** EDUCATION POLICY DEVELOPMENT AND SCRUTINY COMMITTEE

**Date:** Wednesday 5 November 2014

**Decision Type:** Non-Urgent Non-Executive Non-Key

**Title:** EDUCATION OUTCOMES FOR LOOKED AFTER CHILDREN

**Contact Officer:** Kay Weiss, Assistant Director, Safeguarding and Social Care  
Tel: 020 8313 4062 E-mail: kay.weiss@bromley.gov.uk

Jane Bailey, Assistant Director, Education  
Tel: 020 8313 4146 E-mail: jane.bailey@bromley.gov.uk

Helen Priest, Head Teacher, Bromley Virtual School  
Tel: 020 461 7723 E-mail: ian.leadbetter@bromley.gov.uk

**Chief Officer:** Executive Director of Education, Care & Health Services

**Ward:** All Wards

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1. Reason for report

- 1.1 Virtual School report on the educational outcomes of Bromley Looked After Children for the academic year 2013-2014
- 

2. **RECOMMENDATION(S)**

- 2.1 Members are asked to note the academic outcomes for Bromley looked After Children in 2014.

### Corporate Policy

1. Policy Status: Existing Policy:
  2. BBB Priority: Children and Young People:
- 

### Financial

1. Cost of proposal: No Cost:
  2. Ongoing costs: Not Applicable:
  3. Budget head/performance centre: 808180
  4. Total current budget for this head: £400,620
  5. Source of funding: RSG
- 

### Staff

1. Number of staff (current and additional): 5
  2. If from existing staff resources, number of staff hours:
- 

### Legal

1. Legal Requirement: Statutory Requirement:
  2. Call-in: Not Applicable:
- 

### Customer Impact

1. Estimated number of users/beneficiaries (current and projected):
- 

### Ward Councillor Views

1. Have Ward Councillors been asked for comments? Not Applicable
2. Summary of Ward Councillors comments:

### 3. COMMENTARY

- 3.1 The numbers of looked after children after children have fluctuated over the year, showing a steady increase across all age ranges but, most significantly, with a marked impact on the Virtual School across early years and Key Stage 1. Where we would normally be expecting to report on a YR2 cohort of 5 or 6 children, twelve children ended the academic year in care in July 2014.
- 3.1.1 The inclusion of the YR12 and 13 cohorts, amounting to over 60 additional young people, has brought the total number of pupils in the Virtual School to over 230. Year group cohorts are, however, statistically small, meaning that reporting can be distorted, with each child carrying a large percentage weighting of the total. The YR11 group for this reporting period was the smallest for a number of years, with only 27 children in the reporting cohort.
- 3.1.2 The group is also notable for the 12 (44%) children within it who have a Statement of SEN, the national figure being 2.8% for all children in the same reporting period. An additional 10 students (37%) had identified special needs but no statement. This is against a national picture of 16% for all children. It is evident that, had these children been in stable education placements with good attendance earlier in their education, they would either have had no identified SEN or, more likely, would have had a statutory assessment and been awarded a Statement.
- 3.1.3 A full report on the outcomes for the YR11 cohort can be found at para 3.4.

#### 3.2 KEY Stage 1 Outcomes Summer 2014 (Age 7 years)

*(N.B. All 2014 figures are provisional and subject to change. National comparative data will not be available until after the publication of the First Statistical release in December 2014)*

- 3.2.1 12 Bromley children in care ended KS1 in August 2013 but 11 of these had been continually looked after during the reporting period. These 11 children form the **reporting cohort**.
- 3.2.2 National age-related expectation at age 7 is level 2.
- 3.2.3 Three of these children (28%) have Statements of SEN and a further 3 have identified SEN without statements.
- 3.2.4 Four children were placed in adoptive (3) and special guardianship (1) placements out of authority during year 2. This, of course, necessitates a period out of school as they get to know their new families but, in each case, the Virtual School had negotiated admission to a new school before the placement change and, in some cases, provided packages of support for integration into the new school. All four of those children *achieved as expected or better in KS1 SATs in May*.

**3.2.5 Key Stage 1 Pupil Level Data, 2014. 2014** (Please see the end of this report for a glossary of terms)

Date of Birth	In/Out of Borough	Date became CLA	SEN	Reading	Writing	Speaking and Listening	Maths	Science
2007	IN	16/01/2012	S	P6	P6	P7	P8	P7
2007	OUT	04/03/2012		3C	2A	2	2A	2
2007	OUT	04/03/2012	SA	1A	1A		1A	
2006	OUT	05/11/2012	SA+	2C	1B	2C	1C	2C
2007	IN	21/03/2014		1A	1A	2	2C	2
2007	OUT	25/10/2011		2C	2C	2	2C	2
2007	IN	16/04/2012	S	1B	2C	2	2C	2
2007	IN	23/11/2012		2B	2C	2B	2B	2B
2007	IN	11/12/2012	SA+	1A	1C	1A	1C	1B
2007	OUT	29/10/2011		2A	2B	3	2B	2
2006	IN	21/08/2012		2A	2A	2A	2A	2
2006	IN	21/08/2012	S	P6	P6	P7	P8	P6

**3.2.6 Key Stage 1 Outcome data 2014 with historical context.**

Year	Reading	Writing	Speaking and Listening	Maths
2014	55% (6 of 11 pupils)	55% (6 of 11 pupils)	64% (7 of 11 pupils)	55% (6 of 11 pupils)
2013	60% (3 of 5 pupils)	60% (3 of 5 pupils)	Not reported	60% (3 of 5 pupils)
2012	57% (4 of 7 pupils)	57% (4 of 7 pupils)	Not Reported	42% (3 of 7 pupils)
2011	76% (6 of 9 pupils)	44% (4 of 9 pupils)	Not Reported	76% (6 of 9 pupils)

### 3.3 Key Stage 2 Outcomes Summer 2014 (Age 11 years)

(N.B. All 2014 figures are provisional and subject to change. National comparative data will not be available until after the publication of the First Statistical release in December 2014)

3.3.1 Nine children in care ended KS2 in August 2014. Of these, **8** been continuously looked after for at least 12 months (to 31<sup>st</sup> March 2014) and these pupils form the **reporting cohort**.

3.3.2 National age-related expectation at age 11 is level 4.

3.3.3 Two children in the reporting cohort (25%) have Statements of SEN and a further 3 are at School Action Plus, making a total of 5 (63%) with identified special educational needs.

3.3.4 All but one of the children in the YR6 cohort who were working the level at which they were eligible for SATs (75% of the total) achieved *an increase of two or more levels of attainment or better in both English and Maths*. The remaining pupil made exceptional progress in English, despite having special educational needs and experiencing two changes in placement in YR6.

### 3.3.5 Key Stage 2 Pupil Level Data 2014 (Please see the end of this report for a glossary of terms)

= in reporting cohort

= in care at end YR 6 but not in reporting cohort  
*Italic text in this colour represents KS1 outcome*

Date of Birth	In/Out of Borough	Date Became CLA	SEN	Reading	Writing	GPS	Maths	Overall Level 4	2 Levels of Progress	
									En	Ma
2003	IN	15/03/13	SA+	2A (TA) <i>P8</i>	2C (TA) <i>P8</i>	4C (1)	2A (TA) <i>1C</i>		✓+	
2003	IN	12/04/10	SA+	3 (TA) <i>1A</i>	3 (TA) <i>1B</i>	3	4 <i>2A</i>		✓	✓
2003		01/05/14								
2003	IN	01/04/11		5A <i>1</i>	4A <i>1</i>	4A	4A <i>2B</i>	✓	✓+	✓
2003	IN	24/12/09		5 <i>3C</i>	5 (TA) <i>2B</i>	6	6 <i>3C</i>	✓	✓	✓+
2003	OUT	29/10/11		5 <i>1</i>	4A (TA) <i>1</i>	5	4 <i>1</i>	✓	✓+	✓+
2003	OUT	16/04/12		5 <i>1A</i>	4 <i>1A</i>	3	4 <i>2C</i>	✓	✓+	✓



2003	IN	05/07/07	S	P3 <i>P3i</i>	P3 <i>P3i</i>		P3 <i>P3i</i>			
2003	IN	23/03/10		4 <i>2C</i>	4 <i>1A</i>	5	4 <i>1A</i>	✓	✓	✓+

### 3.3.6 Key Stage 2 Outcome Data with Historical Context

Indicator	2014	2013	2012	2011	2010	2009
N 99: Percentage of children in care reaching level 4 in English at KS2	Combined Reading, Writing and Maths scores  <b>Bromley 63%</b> (5 of 8 pupils)	Combined Reading, Writing and Maths scores  <b>Bromley 55%</b> (5 of 9 pupils)  <b>National</b> Not available	<b>Bromley</b> 28% (2 of 7 pupils)  <b>National</b> 64%	<b>Bromley</b> 50% (5 of 10 pupils)  <b>National</b> 59%	<b>Bromley</b> 100% (5 of 5 pupils)  <b>National</b> 54%	<b>Bromley</b> 40% (4 of 10 pupils)  <b>National</b> 59%
N100: Percentage of children in care reaching level 4 in Maths at KS2			<b>Bromley</b> 28%	<b>Bromley</b> 40%	<b>Bromley</b> 80%	<b>Bromley</b> 20%
			<b>National</b> 56%	<b>National</b> 52%	<b>National</b> 47%	<b>National</b> 47%

### 3.4 Key Stage 4 Outcomes 2014

*(N.B. All 2014 figures are provisional and subject to change. National comparative data will not be available until after the publication of the First Statistical release in December 2014)*

- 3.4.1 30 children in care ended YR11 in August 2014. Of these, 27 had been continuously looked after for at least 12 months (to 31<sup>st</sup> March 2014) and these pupils form the **reporting cohort**.
- 3.4.2 67% of the reporting cohort have identified special educational needs, with **11 young people having a Statement of SEN**. This equates to 41% of the cohort having a Statement of SEN against a national figure of 2.8%.
- 3.4.3 Six of the young people in this year group were accommodated by the local authority during Key Stage 4. All have experienced 2 or more placements during KS4. One student is out of chronological year group and will take GCSE examinations in summer 2015.
- 3.4.4 One student is a young parent who has experienced the removal of her child for adoption.
- 3.4.5 Only 10 young people in last year's reporting group were in Bromley schools and of those one was on roll in the Pupil Referral Unit and one in The Glebe. Seven of the cohort were in mainstream schools maintained referral units in other authorities and 8 were in specialist

residential provision. One young person was in a secure training centre and one young person was missing from placement during YR11 and had no identified education provision.

3.4.6 It is clear that schools are working very hard to secure good educational outcomes for children in care. Many of them have achieved remarkable results, despite on-going trauma and disruption but we know that some looked after young people have not achieved the target grades set for them. These young people and their schools will be consulted in the coming months in an attempt to identify what barriers they faced and what additional support they would have valued during key stage 4.

### 3.4.7 GCSE outcomes 2014 with some historical context

GCSE results	2014 Reporting Cohort of 28 pupils	2013 Reporting cohort of 19 pupils	2012	2011	2010	2009
5 A* - C including English and Maths	14% (4 pupils)	16% (3 pupils)	11 % (2 pupils)	8.6% (3 pupils)	25% (4 pupils)	10% (2 pupils)
5 A* - C	25% (7 pupils)	21%	22 %	26%	43%	29%
5 A*-G	46% (13 pupils)	21%	55%	49%	63%	48%
1 A*-G	74% (20 pupils)	26%	88%	74%	75%	71%
Pupils leaving KS4 without level 2 functional skills Maths (GCSE Grade C or equivalent)	50% (14 pupils)					
Pupils leaving KS4 without level 2 functional skills English (GCSE Grade C or equivalent)	53% (15 pupils)					

3.4.8 A table showing results for individual looked after pupils with brief commentary can be found at **Annex A**.

## 3.5 Exclusions

3.5.1 There have been no permanent exclusions of Bromley looked After Children for 6 years.

3.5.2 Table showing fixed term exclusions of Bromley Looked After Children 2009-2014

	Total number of days FX	No. of pupils represented	Bromley schools	Other schools	Total schools
<b>2009/10</b>	232	33	9	21	30
<b>2010/11</b>	134	24	9	13	22
<b>2011/12</b>	126	23	11	12	23
<b>2012/13</b>	91	13	5	6	11
<b>2013/14</b>	120	22	9	9	18

### 3.5.3 Exclusion analysis:

This is a significant increase in both the number of days of fixed term exclusions and in the number of pupils affected.

3.5.4 30.5 days are accounted for by one student. This school could have effected a permanent exclusion on several occasions but remained committed to allowing the young man to undertake his GCSE exams.

3.5.5 9 of the 22 pupils represented have subsequently been moved from the schools from which they were excluded, either because of placement changes or as a managed move. Not all managed moves were secured because of behavioural issues.

3.5.6 Grovelands Primary PRU was the only primary school to exclude and one pupil had a total of 6 days of exclusion (1x1;1x2;1x3).

3.5.7 6 Bromley mainstream secondary schools excluded LAC. One student was moved by the Virtual School to prevent permanent exclusions.

3.5.8 The Virtual School attends re-integration meetings wherever possible.

3.5.9 Of the 9 non-Bromley schools to exclude, 5 were Special Schools, 1 was Alternative Provision and 3 were mainstream.

## Glossary of terms used in reporting tables:

Terminology	Definition
National curriculum levels	<p>At Key Stages 1, 2 and 3, attainment in the National Curriculum is measured against 8 national attainment levels between the ages for 5 and 14. Level 1 is the lowest level and level 8 is the highest and is attained by the most able pupils at age 14.</p> <p>Each level is divided into three sub-levels:            C – starting to work at this level            B - working well within the level            A - the child has reached the top of the level and is working towards the next level</p> <p>Children are expected to be considered to be progressing well if they have made two sub-levels or progress in an academic year.</p>
P scales	<p>Performance scales (P scales) are used at the end of key stages 1, 2 and 3 for reporting teacher assessment in English, mathematics and science for children with special educational needs who are working below level 1 of the national curriculum.</p> <p>P levels can be recorded from P1 to P8, with P1 being the lowest.</p> <p>P levels can further broken down in to i or ii (e.g. P3ii being a higher level than P3i)</p>
TA	<p>Teacher assessment. A teacher assessment is recorded where a child is absent from school on the day of the test or is considered to be below the level of assessment,</p> <p>Teacher assessment levels are also used where a curriculum area is no longer subject to national testing.</p>
S	Statement of Special Educational Needs
SA	<p>School Action is used when there is evidence that a child is not making progress at school and there is a need for action to be taken to meet learning difficulties. SA can include the involvement of extra teachers and may also require the use of different learning materials, special equipment or a different teaching strategy.</p>
SA+	<p>School Action Plus is used where SA has not been able to help the child make adequate progress. At SA+ the school will seek external advice from the other support services, the local Health Authority or from Social Care.</p>

<b>Non-Applicable Sections:</b>	Policy, financial, legal and personnel implications
Background Documents: (Access via Contact Officer)	[Title of document and date]

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